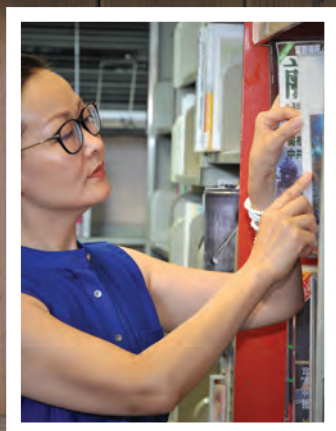
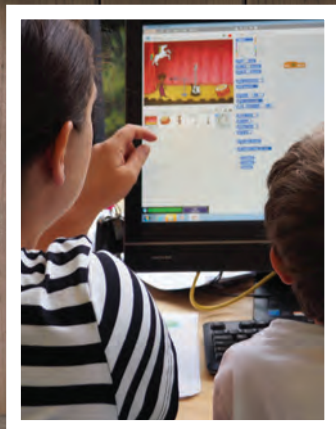



Annual
Report
2016-2017





Printed on Titan Satin which is produced in an ISO 14001
accredited facility ensuring all processes involved in
production are of the highest environmental standards.

Vision

Informed, connected, inclusive communities

Strategic Plan 2013–17

Creating our future: reading, learning, meeting outlines the library's direction and key performance indicators until 2017.

Developed in consultation with the Board, staff and community in 2012, this plan builds on the previous strategic plan, *Creating informed, connected, inclusive communities*. We have defined the core activities of the library as reading, learning and meeting. These activities are supported by a collection of physical and digital items that have been developed through usage-based statistics; staff who work in a branch structure aligned to these activities; and technology that is taking advantage of broadband and the National Broadband Network (NBN).

The six key focus areas for achieving our outcomes are:

Collections

We provide free access to popular, timely and desirable content that is easy to find in order to make available information, knowledge and culture.

Programs: Reading, Learning and Meeting

We offer programs, activities and learning opportunities that make a difference to people's lives in order to improve their wellbeing.

Technology

We provide infrastructure that is robust and fit for purpose in order to provide access to digital services and gain efficiencies, better customer experience and better processes.



Spaces

We provide attractive, functional physical and virtual library spaces that meet standards including size and location in order to provide people with spaces that are welcoming, accessible, encourage learning and enable connection.

Staff

We invest in the recruitment, training and development of our people to ensure we have skilled staff in the right jobs to optimise community engagement; contribute to positive user experience; and add value to our collections and spaces.

Finance and Governance

The Board, Staff and Member Councils work collaboratively and advocate for financial and environmental sustainability in order to provide equitable and excellent public library services across the region.

An Annual Business Plan is developed each year, detailing the Action Plans for each of the above focus areas.





Contents

Chairperson's Message	4
CEO Report	5
About Us	6
Our Communities	7
Our Board Members	8
Governance	9
Our Performance	11
Our Libraries	17
Collections	21
Programs: Reading, Learning and Meeting	27
Reading	27
Learning	29
Meeting	29
Technology	33
Spaces	37
Our Team	40
Staff	43
Volunteers	47
Finance and Governance	48
Financial Statements	51
Top 10 Books 2016-17	81

Chairperson's Message



On behalf of the Yarra Plenty Regional Library Board, I am delighted to present the library's 2016–2017 Annual Report.

Following the 2016 Local Government elections it was with sadness that the YPRL Board farewelled a number of members: Cr Ken King the previous Chair of the Board until October 2016 who had been involved with the library service since 2013; Cr Helen Coleman involved since 2011; Cr Steven Briffa involved since 2014; Cr Jenny Mulholland the previous Deputy Chair of the Board involved since 2009; and Cr Christine Stow involved during 2016. I would like to acknowledge their commitment and contribution to YPRL during their terms on the Board.

During 2016 two very significant reviews were conducted: the Work Place Health Check and the Information Communication Technology (ICT) Preparedness Review.

The Work Place Health Check involved 116 staff, with 42 face-to-face interviews and 74 online surveys. Through the Health Check process staff were invited to articulate both the positive and negative aspects of working for YPRL. Staff reported many achievements, such as developing and implementing programs and services, and reported great pride in their work. Staff also identified several significant areas of long term challenge and concern, including aspects of leadership, culture and behaviour. Upon completion, further consultation and surveys were conducted to identify actions and solutions, and an action plan was developed to implement changes in the key areas of Leadership, Workplace Culture, Workplace Behaviours, and Policies and Procedures.

In 2016 the CEO commissioned an ICT Preparedness Review, which was received by the Board in September. The review continues to drive a number of related projects and initiatives, many of which have been completed while many more are still progressing. Implementing the recommendations from the ICT Review will deliver better performance for library users and a significant increase in service reliability.

The Victorian Government introduced 2% rate capping in Victoria to commence in July 2017. This required a complete review of YPRL's budget and

I want to thank the Board and staff for their hard work in preparation of the 2017/18 budget.

1,678,885 people visited our libraries this year, an increase of 2.57%. As a passionate supporter and user of our libraries, I believe it is important to respond to the needs and aspirations of our communities and ensure that our library branches continue to deliver high quality services. I'm pleased to report that in a recent Library User Survey 93% of respondents stated that they feel our libraries are safe places and 87% of users stated that they always feel welcome at our libraries.

Libraries are increasingly seen as community hubs or community lounge rooms. So it is important that we continue to upgrade our spaces. Thomastown Library received funding through the State Government's Living Libraries Infrastructure program with additional funding from the City of Whittlesea for major renovations. Rosanna Library received new children's shelving with child-friendly height shelves, low level brightly coloured seating for popular storytime sessions, and face-out display space to entice small borrowers. Croxon Ramsey, architects of the Ivanhoe Library and Cultural Hub Project, developed concept plans and detailed consultation is underway with the future tenants, user groups, community, and surrounding residents and businesses of the new Library and Cultural Hub. Response to the concept plans has been very positive with excitement building amongst staff and patrons.

I would like to thank all members of the Library Board, member Council Directors and staff, and the library staff for their contribution to developing our sector-leading library service.

A handwritten signature in black ink, appearing to read 'Tom Melican'.

Cr Tom Melican
Chair

CEO Report



Yarra Plenty Regional Library is renowned for innovation and adapting to new technologies. While we continued to deliver sector leading library services the past year has also been a period of consolidation.

The Work Place Health Check, the ICT Preparedness Review and the 2017 Library Survey have all provided valuable information on ways we can improve our services for our communities while creating a safer and more enjoyable place to work.

Our Library Survey inspired 4,519 responses. A fantastic result.

Collections continue to be the main attraction in our libraries with 3,223,381 loans; 97,544 new items added; and 431,434 eLibrary loans. 96% of respondents to our Library Survey have borrowed books and other resources and rate our collection as valuable to very valuable.

Programs are another important aspect of our work as indicated in our Library Survey: 96% of respondents think storytimes are valuable to very valuable; 96% of respondents think lectures and information talks are valuable to very valuable; 92% of respondents think cultural events are valuable to very valuable; and 93% of respondents think writing and poetry workshops are valuable to very valuable. We are pleased to report that 207,759 people attended programs at our libraries over the past year, an increase of 10.48%.

Our Maker Spaces deliver some of our most innovative programs often offering new state-of-the-art technology that is not otherwise readily accessible. This year we are proud to have launched two new Maker Spaces: Design at Ivanhoe Library and Brain Health at Rosanna Library. We also launched the YPRL Tablo Community an online home for publishing at our Write and Publish Maker Space in Watsonia – the first public library in Australia to do so.

Our 228 volunteers are integral to achieving our vision. Two of our volunteers were nominated for awards in 2017 – Nelun Tirimanne and Colleen Hunter – with Nelun winning an Individual Volunteer Award at Banyule's Volunteer Awards Ceremony. We celebrated the valued contribution of all our volunteers with a Christmas party, afternoon tea and Volunteer Health and Wellbeing Day.

Our staff continue to demonstrate a passion for their work. They advance their knowledge and skills through: presenting and participating in forums and conferences; undertaking post-graduate tertiary studies, honing their leadership skills within the Victorian Library network; and completing online and face-to-face training covering a range of work related areas. This year the Leadership Team, consisting of the Executive Management Team and Branch Managers, also completed training in Emotional Intelligence and the Birkman Method.

I had the privilege of attending the NEXT Library Conference in Aarhus in Denmark in June. The conference was held in Dokk1, which was awarded the best new public library in 2016. While in the region I also visited Krista Library in Stockholm, which was awarded the best new public library in 2015, and Silkeborg and Herning libraries in Denmark. Each of these libraries has led urban renewal programs with government investment in libraries as community hubs generating confidence for both commercial and other cultural developments.

The achievements of YPRL are the result of a network of excellent working relationships. I thank our members, visitors and community for their patronage and participation in our events. I thank the staff and volunteers for their dedication and commitment. And I thank the Board for their guidance and support.

Di Shaw
Chief Executive Officer

About Us

One of Australia's largest and most progressive library systems, Yarra Plenty Regional Library (YPRL) was founded in the mid-1960s, when the former City of Heidelberg agreed to provide library services to the former Shire of Eltham. Later the former Shire of Diamond Valley and the Shire of Whittlesea joined the regional group.

In 1995, following changes in local government boundaries, the new municipalities of Banyule, Nillumbik and Whittlesea continued their support for the regional library service and Yarra Plenty was one of the first regions incorporated under Section 196 of the Victorian Local Government Act 1989. It is coordinated from Library Support Services located at PRACC North in South Morang and also provides selected services to Murrindindi Library Service.

The regional service comprises nine branch libraries located at Eltham, Greensborough, Ivanhoe, Lalor, Mill Park, Rosanna, Thomastown, Watsonia and Whittlesea; three mobile libraries (Mobile Library, Outreach Vehicle and Reading Rover) and a home library service.

Our Home Library Service is an invaluable service that meets the needs of housebound residents – and their carers – who are unable to visit the library. There are currently 117 home library recipients and YPRL volunteers visit monthly to deliver the personalised service.

The state-of-the-art website and eLibrary at www.yprl.vic.gov.au is available for members to access a wide range of free eServices and eCollections.

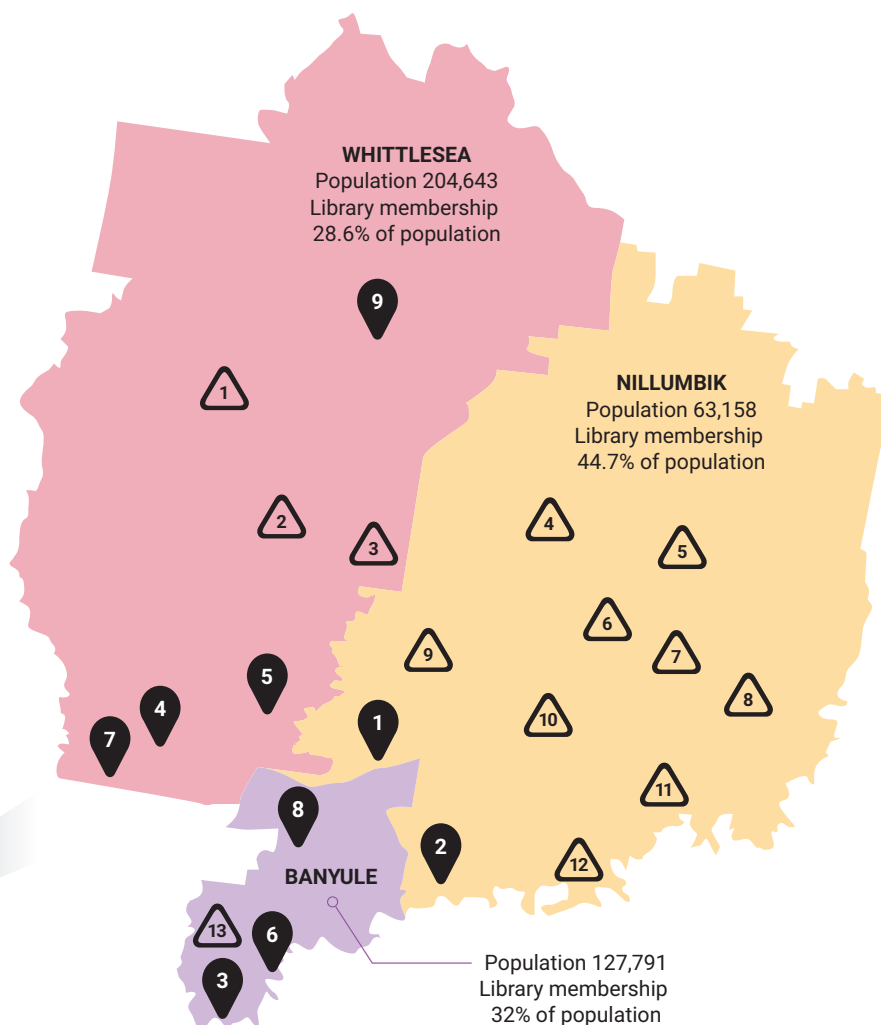
The library service covers an area of 983 square kilometres and includes metropolitan, urban fringe and rural areas. There are 132,892 library members which is 33.6% of the population of 395,592. There are 159 staff, 228 volunteers and a 2015–16 budget of \$15.1million.

- LIBRARIES**

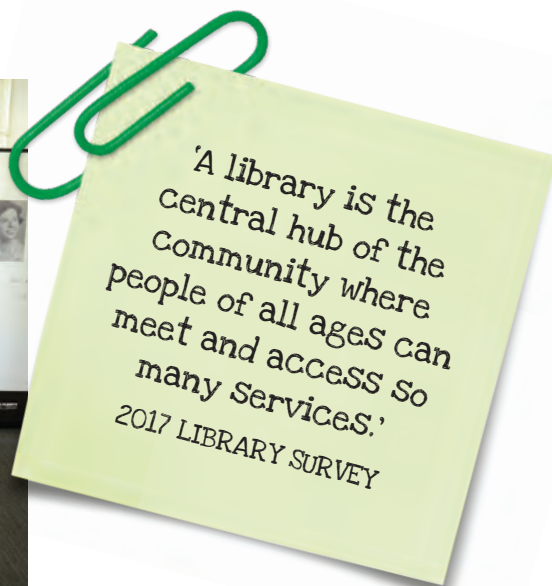
 1. Diamond Valley
 2. Eltham
 3. Ivanhoe
 4. Lalor
 5. Mill Park
 6. Rosanna
 7. Thomastown
 8. Watsonia
 9. Whittlesea

MOBILE LIBRARY STOPS

 1. Epping
 2. Mernda
 3. Doreen
 4. Arthurs Creek
 5. St Andrews
 6. Hurstbridge
 7. Panton Hill
 8. Christmas Hills
 9. Yarrambat
 10. Diamond Creek
 11. Kangaroo Ground
 12. North Warrandyte
 13. West Heidelberg



Our Communities



Banyule City Council

Banyule is situated to the north-east of Melbourne, adjacent to the inner city suburbs and ranging towards the more rural fringe areas to the north of the metropolitan area. The municipal area covers 63 square kilometres and the 21 suburbs of the city have a population of 127,791. Primarily an urban residential area, there are also industrial areas in Heidelberg West, Greensborough, Briar Hill and Bundoora. Important institutions in the area include the extensive Heidelberg Medical Precinct as well as the Simpson Army Barracks in Watsonia, and significant aged care and education facilities. Library membership for Banyule is 41,006, which is 32% of the population.

Nillumbik Shire Council

The Shire of Nillumbik is located 25 kilometres north-east of Melbourne, and has the Yarra River as its southern boundary; Kinglake National Park to the north; Plenty River and Yan Yean Road to the west; and Christmas Hills and the Yarra escarpment to the east. The Shire covers an area of 432 square kilometres, including 20 suburbs or townships and has a population of 63,158. Library membership for Nillumbik is 28,223, which is 44.7% of the population.

City of Whittlesea

The City of Whittlesea is located in the outer north-eastern suburbs of Melbourne. It covers an area of 489 square kilometres and in 2017 has a current estimated population of 204,643. It is one of the fastest growing municipalities in Australia, and welcomed 6,848 new residents this year (about 131 a week). In 2016, there were on average 70 babies born every week in the City of Whittlesea. The city is culturally and linguistically diverse with a growing indigenous community. Growth is taking place in newer suburbs as well as in established areas such as Epping, Thomastown and Lalor. Library membership in Whittlesea is 58,488, which is 28.6% of the population.



Our Board Members

For 2016–2017



Cr Steven Briffa



Cr Jenny Mulholland



Cr Helen Coleman



Cr Ken King



Cr Mary Lalios



Cr Christine Stow



Cr Tom Melican



Cr Mark Di Pasquale



Cr Peter Clarke



Cr Karen Egan



Cr Alahna Desiato



Cr Mary Lalios

Board July 2016 – October 2016

Banyule City Council
Cr Steven Briffa
Cr Jenny Mulholland; Deputy Chair until Oct 2016
Ms Allison Beckwith (ex officio) Director Community Programs

Nillumbik Shire Council
Cr Helen Coleman
Cr Ken King; Chair until Oct 2016
Ms Pauline Gordon (ex officio) General Manager Community and Leisure

City of Whittlesea
Cr Mary Lalios
Cr Christine Stow
Mr Russell Hopkins (ex officio) Director Community Services

Board December 2016 – June 2017

Banyule City Council
Cr Tom Melican; Chair from Dec 2016
Cr Mark Di Pasquale
Ms Allison Beckwith (ex officio) Director Community Programs

Nillumbik Shire Council
Cr Peter Clarke
Cr Karen Egan
Ms Pauline Gordon (ex officio) General Manager Community and Leisure (until May 2017)
Naomi Paton (ex officio) Acting General Manager Community and Leisure (from May 2017)

City of Whittlesea
Cr Mary Lalios; Deputy Chair from Dec 2016
Cr Alahna Desiato
Mr Russell Hopkins (ex officio) Director Community Services

Attendance at Scheduled and Special Board Meetings

Cr Steven Briffa	2/5
Cr Jenny Mulholland	4/5
Cr Tom Melican	4/5
Cr Mark Di Pasquale	3/5
Cr Helen Coleman	5/5
Cr Ken King	5/5
Cr Peter Clarke	4/5
Cr Karen Egan	3/5
Cr Mary Lalios	7/10
Cr Christine Stow	5/5
Cr Alahna Desiato	4/5

Governance

The library is governed by a Board comprising two Councillors from each of the three municipalities. Responsibility and authorities of the Board include policy determination, strategic planning and service evaluation. Board meetings are held bi-monthly with location of meetings rotating among each of the member Councils.

Board Initiatives and Strategic Planning

This year the Board approved and adopted some key strategic documents.

- Annual Report 2015/16 approved and adopted
- Financial and Standard Statements 2015/16 signed
- Commissioned Work Place Health Check July 2016
- Received Work Place Health Check Report February 2017
- Child Safe Policy adopted
- CCTV Surveillance Policy adopted
- Social Media Policy adopted
- ICT report received
- Annual Budget 2017/2018 approved



Finance

The financial results for the 2016/17 financial year show an ascending operating surplus of \$437,888. The 2016/17 income was derived from the following sources:

	2016/17	2015/16
Member Councils	80%	79%
State Government Grants	15%	16%
Fees, Charges and Interest	4.5%	4.5%
Specific Grants	0.5%	0.5%

In 2016/17, expenditure was comprised as follows:

	2016/17	2015/16
Collection	18%	19%
Administration and Branch Staff	63%	64%
Library Branches (excluding staff)	5%	5%
Information and Technology General Costs	14%	12%

Per Capita Funding

	Banyule City Council	City of Whittlesea	Shire of Nillumbik	Total
Population	127,791	204,643	63,158	395,592
Contribution	\$4,559,352	\$4,845,988	\$2,690,044	\$12,095,384
Per Capita	\$35.68	\$23.68	\$42.59	\$30.58



10.4%

increase in number
of participants
in programs
and activities



NIA PASSAGE
rting Adventure
Cold water Swimming
BEING SP

Our Performance

Previously, the Nexus Survey (community satisfaction survey of users and non-users) was undertaken on an annual basis. It has now been decided to conduct the survey bi-annually.

In the absence of Nexus Survey Data, YPRL undertook it's own large scale 2017 Library User and Non User survey which received 4,519 responses. The information has been used throughout this annual report to best represent the satisfaction, usage and feedback of our community.



Overall Progress

Indicator	Measure	Target	2012/13	2013/14	2014/15	2015/16	2016/17	% difference since last year
Loans	Number of items borrowed	Maintain circulation figures based on 2011/12 benchmark	3,508,912	3,456,836	3,481,907	3,359,187	3,223,381	-4.04%
Program Attendance	Number of participants in programs and activities	10% increase of previous year	107,487	138,308	139,787	188,043	207,759	10.48%
Visitation Total	Door count	Increase 3% per annum	1,339,425	1,135,758	1,414,211	1,636,886	1,678,885	2.57%
Opening Hours			458	485.25	530.25	534.5	536	0.28%
Opening Hours satisfaction levels	Nexus survey satisfaction mean (out of 10)	Mean score equal to or greater than 7.9	8.24 (out of 10)	8.24 (out of 10)	8.07 (out of 10)	8.07 (out of 10)	N/A	N/A
Opening Hours satisfaction levels	Library User Survey 2017 opening hours satisfaction mean (out of 5)		N/A	N/A	N/A	N/A	4.44 (out of 5)	N/A
User Satisfaction	Nexus survey satisfaction mean (out of 10)	Maintain or increase from previous year	8.11	8.49	8.5	8.65	N/A	N/A
User Satisfaction	Library User Survey 2017 overall satisfaction mean (out of 5)		N/A	N/A	N/A	N/A	4.51 (out of 5)	N/A

Our Performance

Statistical Overview

Indicator	2012/13	2013/14	2014/15	2015/16	2016/17	% difference since last year
Population – Regional (ABS ERP)	356,414	366,460	375,381	384,231	395,592	2.96%
Membership (active* users)	141,735	64,685	70,495	70,067	73,080	4.12%
Members as % of Population	39.77%	20.93%	18.78%	18.24%	18.47%	1.26%
Mobile Library Locations	14	14	13	14	14	0.00%
Collection Total (Items)	461,428	449,300	461,545	469,399	460,425	-1.91%
Collection (New items)	104,955	113,264	124,097	104,789	97,544	-6.91%
InterLibrary Loan Requests	833	1,069	1,250	1,603	1,894	18.15%
e Collection Usage	297,277	363,154	322,248	357,656	431,434	20.63%
Wifi Sessions	33,969	36,022	88,797	119,351	128,936	8.03%
Public Access Internet Sessions	337,265	360,086	320,749	295,562	223,133	-24.50%
Total eAccess	1,499,700	1,587,131	1,498,437	1,573,315	1,621,853	3.08%
Learning Programs	909	2,391	2,655	3,146	3,012	-4.26%
Learning Attendance	2,510	7,958	29,170	24,086	23,209	-3.64%
Programs Total	N/A	5,699	5,469	8,149	8,834	8.41%
Staff (EFT)	88.38	91.44	92.02	92.64	92.3	-0.37%

NOTE: Member figures for 2012/13 include all members – active and inactive.

*Active refers to members that have 'used' their library membership card in the 2016/17 financial year period. Many people use the library without using their membership card.



'I can stay for
5 minutes or 5 hours,
no pressure on me
to do anything in
particular.'
2017 LIBRARY SURVEY

Membership**

	Banyule	Nillumbik	Whittlesea	Murrindindi	Out-Area	Total
Diamond Valley	1,910	7,698	348	17	191	10,164
Eltham	1,624	19,068	168	14	459	21,333
Ivanhoe	13,927	102	85	6	1,042	15,162
Lalor	83	60	17,890	3	944	18,980
Mill Park	459	251	25,659	49	466	26,884
Rosanna	10,768	81	73	3	306	11,231
Thomastown	33	15	7,851		409	8,308
Watsonia	11,223	155	231	4	322	11,935
Whittlesea	107	14	2,213	5	6	2,345
Home Library	54	17	45		1	117
Mobile Library	167	321	1,452	2	9	1,951
Outreach Vehicle	257	123	390		4	774
Reading Rover	24	2	91			117
YPRL-HQ	370	316	1,952	9	944	3,591
Totals	41,006	28,223	58,448	112	5,103	132,892

**This is a reflection of total accumulative membership (active and inactive)

Visitation

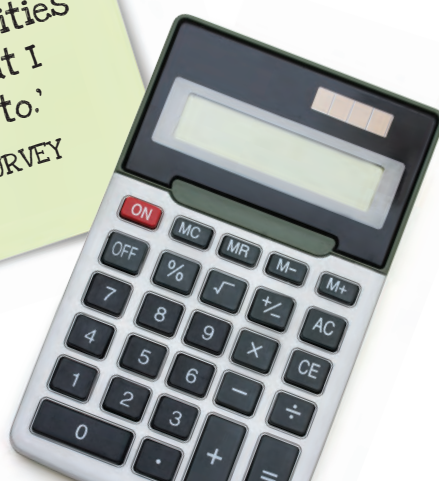
	2012/13	2013/14	2014/15	2015/16	2016/17	% Change since last year	% Change over last five years
Diamond Valley	88,371	88,404	82,044	136,357	117,030	-14.17%	32.43%
Eltham	224,566	225,803	250,024	257,072	275,586	7.20%	22.72%
Ivanhoe	172,363	168,427	169,103	172,403	204,835	18.81%	18.84%
Lalor	226,177	232,489	211,219	249,437	274,173	9.92%	21.22%
Mill Park	210,488	213,071	218,674	233,732	212,406	-9.12%	0.91%
Rosanna	134,144	132,220	135,293	193,088	181,350	-6.08%	35.19%
Thomastown	137,638	139,716	151,981	157,214	141,354	-10.09%	2.70%
Watsonia	127,083	139,595	145,276	167,777	206,182	22.89%	62.24%
Whittlesea			35,887	44,159	50,470	14.29%	
All Static Libraries	1,372,371	1,339,728	1,399,501	1,620,239	1,663,386	2.66%	21.21%
Mobile Library	27,142	17,865	14,710	16,647	15,499	-6.90%	-42.90%
Total Library Visits	1,399,513	1,357,590	1,414,211	1,636,886	1,678,885	2.57%	19.96%

Our Performance

Usage Statistics

Library	Members	Visits	Loans	Holds	Public Access Internet sessions
Diamond Valley	10,164	117,030	275,016	60,864	12,000
Eltham	21,333	275,586	583,872	109,300	25,662
Ivanhoe	15,162	204,835	407,396	83,852	32,258
Lalor	18,980	274,173	285,426	39,489	54,268
Mill Park	26,884	212,406	523,346	75,613	22,365
Rosanna	11,231	181,350	345,928	66,914	19,694
Thomastown	8,308	141,354	120,721	22,689	20,895
Watsonia	11,935	206,182	375,521	70,785	30,794
Whittlesea	2,345	50,470	74,262	20,036	5,197
Library Support Services	3,591	N/A	N/A	16,647	N/A
All Static Libraries	129,933	1,663,386	2,991,488	566,189	223,133
Home Library	117	N/A	N/A	N/A	N/A
Mobile Library	1,951	15,499	62,001	11,550	N/A
Outreach Vehicle	774	N/A	21,962	5,180	N/A
Reading Rover	117	N/A	742	63	N/A
All Mobile Libraries	2,959	15,499	84,705	16,793	N/A
Total Static and Mobile Libraries	132,892	1,678,885	3,076,193	582,982	223,133
Online: Website visits, online holds, eMaterial loans		838,350	147,188	16,811	N/A
YPRL App total sessions		162,529			
Total Usage		2,679,764	3,223,381	599,793	

'Such a warm,
welcoming place and
I love the range of
learning opportunities
and events that I
can connect to.'
2017 LIBRARY SURVEY





1,678,885

people visited
our libraries

93%

of survey
respondents feel
our libraries are
a safe place



Our Libraries

Diamond Valley Library

Branch Manager: Tracey Jermieson
Library Floor Space: 1055m²
Total Opening Hours: 51 hours a week
Visits for the year: 117,030
Loans for the year: 275,016
Collection Size: 34,541
LOTE Collection: Italian

Special Features:

- 11 Public internet access PCs
- Community Garden
- Doklab Prowise Units with Local Stories application
- Free Wifi
- Green Screen
- iPads for in-branch use
- Meeting room
- Online catalogue
- Self-serve kiosks
- Toy Library

Eltham Library

Branch Manager: Wendy Costigan
Library Floor Space: 1160m²
Total Opening Hours: 60 hours a week
Visits for the year: 275,586
Loans for the year: 583,872
Collection Size: 49,215
LOTE Collection: French, German

Special Features:

- 35 Public internet access PCs
- Community Garden
- Eltham Library Community Gallery
- Free Wifi
- iPads for in-branch use
- Doklab Prowise Units with Local Stories application
- Online catalogue
- Self-serve kiosks

Ivanhoe Library

Branch Manager: Kerry O'Hara
Library Floor Space: 551m²
Total Opening Hours: 60 hours a week
Visits for the year: 204,835
Loans for the year: 407,396
Collection Size: 49,835
LOTE Collection: Chinese, Italian, French

Special Features:

- 28 Public internet access PCs
- Design Maker Space
- Free Wifi
- iPads for in-branch use
- Local history/genealogy room
- Meeting rooms
- Online catalogue
- Self-serve kiosks

Maker Space Equipment

- Adobe Creative Cloud
- Emblaser2 Laser Cutter
- UpMini2 3D printer

Lalor Library

Branch Manager: Adam Cooper/
Annie Bourne
Library Floor Space: 1070m²
Total Opening Hours: 60 hours a week
Visits for the year: 274,173
Loans for the year: 285,426
Collection Size: 50,3332
LOTE Collection: Chinese, Croatian, Greek, Italian, Polish, Serbian, Spanish, Vietnamese

Special Features:

- 31 Public internet access PCs
- Free Wifi
- Green Screen
- iPads for in-branch use
- Meeting rooms
- Online catalogue
- Self-serve kiosks
- Toy Library

Mill Park Library

Branch Manager: Kylie Carlson
Library Floor Space: 1800m²
Total Opening Hours: 60 hours a week
Visits for the year: 212,406
Loans for the year: 523,346
Collection Size: 66,542
LOTE Collection: Chinese, Greek, Italian, Maltese

Special Features:

- 30 Public internet access PCs
- Free Wifi
- Green Screen
- iPads for in-branch use
- Local history/genealogy room
- Meeting rooms
- Online catalogue
- Science and Technology Maker Space
- Self-serve kiosks

Maker Space Equipment

- 1 LEGO Mindstorms Ev3
- 2 Rolling Spider & Jumping Sumo Parrot Drones
- 4 Arduino Leonardo Starter Kits
- 6 2Pi Cameras and 2 SenseHAT
- 10 Makey-Makey Invention Kits
- 10 Raspberry Pi 3 Starter Kits
- Makerbot Replicator 2 – Desktop 3D printer
- Various Littlebits components

'As soon as I walk in the front door I feel at home as the building itself is warm and friendly. I love every moment from start to finish.'

2017 LIBRARY SURVEY

Rosanna Library

Branch Manager: Andrea Webster
Library Floor Space: 541m²
Total Opening Hours: 56 hours a week
Visits for the year: 181,350
Loans for the year: 345,928
Collection Size: 32,943
LOTE Collection: Chinese, Italian

Special Features:

- 13 Public internet access PCs
- Brain Health Maker Space
- Free Wifi
- Online catalogue
- Self-serve kiosks

Maker Space Equipment

- iPad lab bar with a range of apps, brain training games and resources
- A series of board games, puzzles and challenges

Thomastown Library

Branch Manager: Maria Wolfe
Library Floor Space: 1500m²
Community Centre and Library Floor Space: 1700m²
Total Opening Hours: 53 hours a week
Visits for the year: 141,354
Loans for the year: 120,521
Collection Size: 28,802
LOTE Collection: Arabic, Italian, Macedonian, Turkish, Sinhalese, Vietnamese

Special Features:

- Free Wifi
- 28 Public internet access PCs
- Community rooms
- Meeting rooms
- iPads for in-branch use
- Green Screen
- Outdoor Play Space and garden
- Self-serve kiosks
- Textile and Craft Maker Space
- Thomastown Neighbourhood House Coffee Cart
- Online catalogue

Maker Space Equipment

- 2 Overlockers
- 5 Sewing Machines
- Cutting table
- Elna Press
- Sewing tools and supplies
- ScanNCut printer
- Screen Printing supplies

Watsonia Library

Branch Manager: Barbara Armstrong
Library Floor Space: 1052m²
Community room and Library Floor Space: 1133.8 m²
Total Opening Hours: 60 hours a week
Visits for the year: 206,182
Loans for the year: 375,521
Collection Size: 43,152
LOTE Collection: Chinese

Special Features:

- 18 Public internet access PCs
- Community Garden
- Free Wifi
- iPads for in-branch use
- Japanese Garden
- Meeting room
- Online catalogue
- Oversized outdoor chess
- Self-serve kiosks
- Study Room
- Write and Publish Maker Space

Maker Space Equipment

- 5 iPad Air and keyboards
- 5 MacBook Air laptops installed with professional publishing software
- Typewriter

Whittlesea Library

Branch Manager: Joyce Dickson
Library Floor Space: 250m²
Total Opening Hours: 47.5 hours a week
Visits for the year: 50,470
Loans for the year: 74,262
Collection Size: 15,234

Special Features:

- 5 Public internet access PCs
- Children's Garden
- Community Room
- Relief Emergency Centre
- Free Wifi
- iPads for in-branch use
- Mr Whittles Telepresence Robot
- Online catalogue
- Self-serve kiosks

*'I love that there is
a public repository
of knowledge where
it is a joy to learn
new things.'*
2017 LIBRARY SURVEY

*'There is something
for every person who
cares to look for it. A
wonderful world indeed!'*
2017 LIBRARY SURVEY



'It is a nice quiet place to study and where I have access to scanners/copiers and printers if needed.'

2017 LIBRARY SURVEY

Mobile Libraries

Yarra Plenty Regional Library operates three mobile library vehicle services to best cater to the needs of the community.

Mobile Library

This articulated vehicle is 20 metres long and contains 10,433 collection items. It is open 30.5 hours a week and visits 14 mobile library stops on a weekly rotation. In 2016/17, there were 15,499 visits which was a decrease of -7.41% when compared to the previous year but loans increased by 2.40%.



Total Year to Date Door Count



● Banyule Stops = 1	1,014 (6%)
● Nillumbik Stops = 10	10,524 (68%)
● Whittlesea Stops = 3	3,961 (26%)

Outreach Vehicle

The rigid outreach vehicle visits 40 nursing homes, retirement villages and assisted-living accommodation facilities on a regular three week cycle. It is designed for ambulatory people who are not able to visit their local library but who enjoy choosing their own library materials and meeting staff and other borrowers. It contains 2,612 collection items including a range of large print books, DVDs, CDs and audiobooks. 20,664 items were loaned in 2016–2017.

Reading Rover

The Reading Rover Coordinator delivers specialised pre-literacy programs – in 6 week progressive sessions – to hard to reach and vulnerable children. The Reading Rover caddy vehicle contains 1,205 collection items and 695 items were loaned in 2016-2017.

In its final year, the Reading Rover pilot program engaged over 500 at-risk, disadvantaged and isolated families in the tri-council area. A highlight for the year was staging an early intervention pilot program in Whittlesea new parents groups to foster lifelong learning and bonding through reading and singing. Resource kits are being developed for future applications and to ensure the lasting legacy of the Reading Rover Program.

20.63%

increase
eCollection usage



Collections

We provide free public access to popular, timely and desirable content that is easy to find in order to make available information, knowledge and culture.

We will:

1. Tailor collections to the local communities serviced by each branch
2. Improve and promote ebook offerings
3. Provide enhanced access to information including maintaining reference resources
4. Ensure collections remain relevant to emerging demographics of each area
5. Seek innovative ways of promoting the collection

Success Indicators

3,223,381 items were loaned

97,544 new items to the collection

Library 2017 Survey

Mean score of 4.12 (out of 5) find the collections/resources they want or need at their library branch.

96% of respondents have borrowed books and/or other resources for children in the past 12 months and find them valuable to very valuable.

92% of respondents have used the adult book collection in the past 12 months and find them valuable to very valuable.

33% of respondents have used ebooks and find them valuable to very valuable.



Our Focus

YPRL collection follows robust collection management principles, policies and procedures in order to increase usage and accessibility, and maintain the high quality of the collections and eLibrary resources.



Collections

Highlights

New items	97,544		
Most popular items:			
• Picture books and Easy Starters	706,988 loans		
• DVDs	508,318 loans		
	Trends	Loans	
DVDs	Decreased by 9%		This decrease is mainly due to the streaming options available for the community.
Large print loans	Decreased by 8.8%		Borrowers are enjoying greater display customisation and range of titles offered by ebook collections.
eAudiobook loans	Increased by 34.6%		
eBook loans	Increased 10.7%	45,696	
Audiobook (physical) loans	Decreased by 32%	101,492	
eBooks and eAudio total loans	Increased by 17.2%	147,188	
Teen eBook Loans	Increased by 10.9%	5,496	More teens are turning to digital formats with loans of Teen titles increasing on OverDrive.
Digital Magazine loans	Increased by 8.5%		
Print Magazine loans	Decreased by 9%	29,356	The popularity of digital magazines is also on the rise.
Total downloadable media loans (eBooks, eAudiobooks, film, music, magazines, comics)	Increased by 12.3%	259,286	
LOTE Collection	LOTE: AV LOTE: Print LOTE: Magazines	15282 26507 8669	The LOTE collections continue to change to reflect community demand for magazines, DVDs and popular fiction and non-fiction. Additional storytime kits were added to support the various multi-lingual storytimes across the region. The Chinese eBooks on Overdrive are being well used and many of the LOTE eMagazines on Zinio are also popular.
eResource popularity: Ancestry	Increased by 6.3%	Average of 6400 users ea. month	Ancestry continues to be YPRL users' favourite eLibrary database.
Turnover rate	7		Turnover measures how collections are performing. The turnover rate is the average amount of times items are borrowed per year. The turnover rate of 7 indicates that the collection continues to be extremely well used.
Percentage of collection under 5 years old (Total)	94%		This reflects the robust collection management principles, policies and procedures of YPRL.

New Items Added in 2016-2017

Audiobooks	1,907
CDs, DVDs and Games	12,492
Comics/Graphic novels total:	1,941
Junior	745
Teen	1,196
Equipment	51
Fiction and paperback total:	21,179
Adult	13,006
Junior	6,912
Teen	1,261
Images/Indexed Newspaper articles	103
Kits total:	199
Book Group	59
Storytime	140
Large Print	1,431
Local History/Reference	312
LOTE total:	6,811
AV	2,486
Print	4,325
Magazines total:	15,718
English	10,285
LOTE	5,433
Non Fiction total:	14,587
Adult	11,911
Junior	2,676
Picture book/ES total:	14,863
Picture Books	12,084
ES	2,779
Toys	137
eLibrary total:	5,813
eBooks	5,482
eAudiobooks	331
TOTAL	97,544

CollectionHQ

YPRL implemented and commenced using CollectionHQ in July 2016. CollectionHQ is a subscription based hosted software application designed to provide evidence based collection management tools to improve efficiencies in collection management and improve collection usage and performance. Although YPRL's existing reporting mechanisms are robust, they lack the narrative and nuances which CollectionHQ is able to provide particularly in the areas of Floating Collections, Popular Author Trends, Standing Order Development and Grubby and Dead Stock Refreshing for underperforming collections. CollectionHQ has been subscribed to by over 8,000 public libraries worldwide.

YPRL Tablo Community

Tablo is an online home for stories. It is a new generation publishing platform that focuses on helping people publish their stories and connect with readers. So far, authors in over 150 countries have published on Tablo and millions of stories have been read.

Tablo is now working with libraries to enable them to create their own writing and reading communities and Yarra Plenty Regional Library was the first Victorian public library to introduce the Tablo Library Communities package. YPRL has the ability to invite their own members to publish stories and connect with each other. We currently have 94 members who are enjoying sharing their work and reading that of others.

The YPRL Tablo Community was launched on 19 September 2016 at the Watsonia Library *Write and Publish Maker Space*.

Australia Research Council Linkage Project

Monash University, Swinburne University, The University of NSW, Australian State Libraries, Brisbane City Council Library, Gold Coast Library and Yarra Plenty Regional Library are partners in a joint project to investigate the "social and dynamic impacts of eBook lending in Australian public libraries". Funding was secured in May 2015 and the project is being implemented over three years. The project team will investigate a number of issues including access to eBooks; usage of eBooks; impact of eBooks on social equality; the role of regulation; the idiosyncrasies of eBook publication and lending specific to Australia. It is envisaged that this research will provide libraries with a number of outcomes to inform future strategic planning in this area.

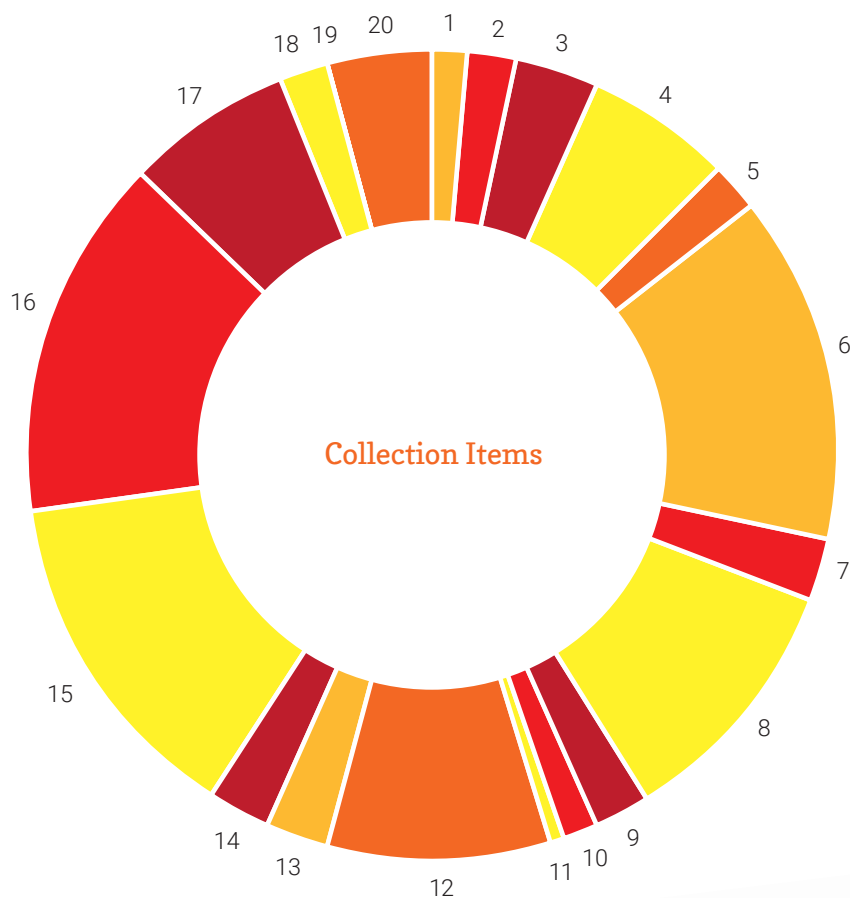
eGov Strategy

The nature of Information Services at Yarra Plenty Regional Library has changed dramatically over the last few years. Community members using our branch libraries now very rarely request assistance with in depth research queries. Rather, many are coming to the library for assistance with queries to enable them to access information and services they need for their daily lives. Much of the information required is online and many community members either don't have the digital literacy skills or the expertise to access the appropriate sites. Compounding this situation is the Australian Government's resolve to provide most of its services online in the next few years and their expectation that the community will cope with this. In light of this, a strategy was developed to highlight plans for increasing and improving staff training, partnerships, digital literacy, technology and spaces associated with the communities' needs and demands with eGov.

Collections

Collection Items

1 CDs	6,599 (1.5%)
2 Audiobooks	10,315 (2.3%)
3 LOTE – AV	15,282 (3.5%)
4 LOTE – Print	26,507 (6.1%)
5 LOTE – Magazines	8,669 (1.99%)
6 Non-Fiction Adult	64,462 (14.8%)
7 Non-Fiction Junior	11,129 (2.5%)
8 Picture Books	47,316 (10.9%)
9 Large Print	10,994 (2.5%)
10 Comics – Teen	5,751 (1.3%)
11 Comics – Junior	3,754 (0.86%)
12 DVDs	40,410 (9.3%)
13 ES (Easy Starters)	12,200 (2.5%)
14 eAudiobooks	12,511 (2.8%)
15 eBooks	63,078 (14.5%)
16 Fiction – Adult	65,917 (15.1%)
17 Fiction – Junior	31,990 (7.3%)
18 Fiction – Teen	7,783 (1.79%)
19 Games	1,164 (0.2%)
20 Magazines	18,258 (4.2%)



'Books can be
selected over the
internet and picked
up in a convenient
location.'

2017 LIBRARY SURVEY

A woman with blonde hair styled in a 1950s fashion, wearing a red beret, glasses, a light blue polka-dot dress with a white scarf and a red belt, and red Mary Jane shoes. She is smiling and holding an open book titled "The Fox and the Wren". She stands in a library with bookshelves filled with books. A graphic overlay in the top right corner shows a blue paperclip holding a white card with the text "3,223,381 loans".

3,223,381

loans



207,759

people attended
programs at
our libraries

Programs: Reading, Learning and Meeting

We offer programs, activities and learning opportunities that make a difference to people's lives in order to improve their wellbeing.

We will:

1. Develop programs and opportunities to foster and encourage reading and literacy.
2. Develop and facilitate learning programs consistent with evolving community needs.
3. Articulate and promote how our learning activities complement other learning service providers and continue to develop robust working relationships with other service providers.
4. Promote branch libraries as meeting places for reading and learning.

Success Indicators

1,678,885 people visited our libraries this year, an increase of 2.57%

207,759 people attended programs at our libraries, an increase of 10.48%

Library 2017 Survey

96% of respondents think storytimes are valuable to very valuable

96% of respondents think lectures/information talks are valuable to very valuable

92% of respondents think cultural events are valuable to very valuable

93% of respondents think writing/poetry workshops are valuable to very valuable

Our Focus

The library delivered 8,834 programs and events during 2016–17. At 207,759, the number of participants in these events increased by 10.48% from the previous year.

Reading

YPRL provides a comprehensive range of collections, services and programs that support the reading experience and literacy development. Accessible to diverse age groups and interests, our library service consistently offers innovative ways to enhance reading and literacy within the community.

Learning

Learning programs cultivate a fluid, responsive learning community that facilitates collaborative and lifelong learning. Programs support the acquisition of knowledge and skills through informal delivery consistent with evolving community needs. Our facilities, regular programs and events aim to provide resources and opportunities to identify and support achievement of individual learning objectives.

Meeting

Libraries operate as hubs for community activity and creativity, fostering connected, inclusive and informed communities. YPRL provides a forum for community participation – the setting and catalyst for people to create, discuss and experience.

Reading

Regular Programs:

- 1,000 Books Before School
- Auslan Storytime
- Baby Playdate
- Baby Storytime
- Bedtime Storytime
- Bilingual Storytime
- Book Groups
- Bookaroo
- Doggy Tales
- Inclusive Storytime

- Intergenerational Storytime
- Just4Kids
- Outreach
- Preschool Storytime
- Quiet/ Sensitive Storytime
- Reading Rover Early Literacy Outreach
- Toddler Time
- Tours and Visits: to the library and outreach
- Very Special Storytime (Disability)
- Weekend Storytime
- Words on Wheels (WOW)
- Writing Groups and Workshops
- Young Writers Club

Special Events

Highlights:

- 8th Annual Booklovers Festival: *Stories that are...*
- 1,000 Books Before School Launch
- Adult Storytime
- Alan Marshall Short Story and Nillumbik Ekphrasis Poetry Competitions
- Author talks, Live Reads, Writing workshops
- Celebrating Local Women Writers of History
- Children's Book Week
- Children's Week Program
- Creative Writing Workshops at Heide Museum of Modern Art
- Developing School Readiness Sessions
- Illustration Workshops
- Linking Learning Thomastown Celebration
- National Simultaneous Storytime
- Premiers Reading Challenge
- Reading Hour
- Summer Reading Club: *Mammoth Reads*
- Whittlesea Writers Festival
- Write Now! Short Story Competition and Anthology
- YRead: *Escape the Ordinary*

Programs: Reading, Learning and Meeting



Special Events

Author Talks and Live Reads

At YPRL we have a thriving tradition of connecting readers to authors and bringing stories to life in a meaningful way. We believe this enhances the reading experience. Our author events are more than just a lecture: they are unique opportunities for connection and discovery – whether through a writing workshop, a light-hearted look at the writing process or a moving presentation.

YPRL hosted 84 authors across the region ranging from established writers to local emerging writers, from poets to memoir, writers of crime, history, children's books – and everything in between. Our communities were privileged to hear from these authors, some of which are listed here:

Adam Wallace	J. M. Green	Lyndel Caffrey
Amy Revell	James Phelan	Margaret Harley
Angela Savage	Jane Woollard	Marie Alafaci
Archie Fusillo	Janet Doyle	MaryAnne Bennie
Barbara Gaskell Denvil	Janis Sheldrick	Maureen Jones
Barry Dickins	Dr. Jemma Purdey	Max Beck
Bill Robertson	Jenevieve Chang	Moreno Giovannoni
Blaise van Hecke	Jenny Martin	Murnong Dave
Brendan D. Murphy	Jillian Durance	Ozge Alkan
Bronnie Masefau	Dr. Joshua Funder	Ruth Clare
Caroline Petit	Professor Josie Arnold	Rachel Le Rossignol
Cassie May	Kat Clarke	Rajith Savanadasa
Cath Ferla	Kate Cole-Adams	Rene Robinson
Catherine Padmore	Kate Mildenhall	Robert Lastdrager
Christopher Raja	Professor Katie Holmes	Ros Collins
Professor Christina Twomey	Kathryn Gauci	Rosalie Ham
Corinne Fenton	Kelly Gardiner	Rosemary Selkirk
Daniela Zannoni	Ken Williams	Sabi Buehler
Dora Braden	Kendra Morgan	Sarah Schmidt
Dr. Susan Bradley Smith	Kelvin Glare	Professor Supriya Singh
Effy Alexakis	Lachlan Plain	Adj. Prof. Susan Hawthorn
Emma Viskic	Lazaros Zigomanis	Stafford Ray
Elise McCune	Leonard Janiszewski	Tania Chandler
Elizabeth Jane Corbett	Lee Kofman	Teena Hartnett
Eloise Faichney	Leigh Hobbs	Dr. Trevor Hay
Gabrielle Wang	Dr. Liz Conor	Van T. Rudd
Dr. Geoffrey Sandy	Lou Harvey-Zahra	Vanessa Carnevale
Hoa Pham	Luke Harris	Dr. Wendy J. Dunn



'Amazing to have
the real Australian
Ballet in the library
- My child has been
talking about it for
the whole week.'
2017 LIBRARY SURVEY



Learning

Regular Programs

- Animation
- Auslan
- BrainyGym
- BrainyTots
- Code Club
- Computer Clubs
- Cybersecurity & eSmart info sessions
- Disability iPad group
- Discover Photography
- Downloading e-Books and e-Audiobooks
- eLibrary Help
- Finding MY Place
- Guest Speaker presentations
- Introduction to: MS Office, computers and internet, email, Skype, banking, social media and shopping
- Language Learning
- Makers and Gamers
- Outreach
- Science Club
- Tea and Technology
- Tech Help
- Tech Savvy Seniors: Macedonian, Italian, Greek and English
- Technology groups: Android, Mobile devices, iPad, Retro Technology, Techno Gym
- Tutoring: Homework Help, VCE Tutoring, Banyule Study Coach
- Wii Bowling
- Web/ Blog Design with WordPress

Special Events

Highlights:

- Adult Learners Week
- Augmented Reality
- Community Health and Information sessions
- Driverless Cars
- Film Making Workshops
- Hour of Code
- Media Converting Station
- NAO Robot Demonstrations
- Parenting Advice
- Planetarium Space Dome
- Ready-Tech-Go!
- Science Experiences
- STEM and STEAM programs and events
- Virtual Reality
- Youth Public Art Group



Meeting

Regular Programs

- Beading Workshops
- Board Games
- CALD Women Art program
- Charity Knitting Group
- Chat and Connect
- Chess
- Colouring-In
- Community Gardens and Children's Garden
- Craft Club
- Cultural Craft Group
- First Friday Chat
- Garden Club
- Kids Knitting Group
- Language Conversations
- LEGO Club
- Meditation
- Mindfulness Mondays
- Mr Whittles
- Mysteries and the Unexplained
- Outreach
- Philosophy Club
- Point of View
- Science Fiction Fan Club
- Scrabble Club
- Tours and Visits: to the library and outreach
- Weekly Seniors



Programs: Reading, Learning and Meeting

Special Events and Festivals

Highlights:

- 200 Years of Australian Fashion with National Gallery of Victoria
- *Always...* letter writing competition and exhibition
- Autism Day and City of Whittlesea Autism Walk
- Banyule Children's Week Film Festival
- Banyule YouthFest
- Biggest Afternoon Tea
- Cake Decorating
- CBD Libraries Tour
- Chinese New Year
- Circus Oz Workshops
- City of Whittlesea Arts & Culture Tour
- Community Connection Day
- Cultural Heritage Tour
- Craft Fair
- Cultural Diversity Week
- *Dancing Story* by The Australian Ballet
- Early Years Expo
- *El Kid* by Opera Australia
- Eltham Library Community Gallery *Words and Windows* Exhibition and family program
- Eltham Little Theatre performances and competition
- Elvis Tribute
- Family Fun Day
- Family Games Night and International Games Day
- Farm Vigano Tour
- FEASTival events
- Green Screening
- Hawkstowe Park and Le Page Homestead Tours
- *Hindsight* Exhibition and Community program
- Historical Ghost Tours
- Heide Museum of Modern Art talks
- Heidelberg and Ivanhoe Arts & Culture Tours
- Hurstbridge Wattle Festival
- International Women's Day
- Lalor Library 40th Anniversary VIP Night and Family Fun Day celebrations
- Little Big Shots International Film Festival for Kids



- Kids Arty Farty Festival
- *The Magic Flute* by Opera Australia
- Malahang Festival
- Molten Glass Blowing Demonstration
- Multicultural celebrations: Macedonian, Italian, Maltese, Turkish and Holi Dance-Drama
- National Gallery of Victoria – *Kids on Tour 2017*
- National Gallery of Victoria talks
- Nature Play Week, Playgroup Week
- Nillumbik's Home Harvest Fest
- One Million Stars to End Violence
- Op-Shop Tours
- Plenty Ranges Arts Centre tour and performances
- Pop-Up Libraries
- Reconciliation Week program
- Sensitive Santa
- School Holiday Programs: *Worldly Adventures* (June–July), *Carnival of Games* (September), *Secret Worlds* (April)
- Tile Art Workshops
- Tour of Arts Centre Melbourne
- Toy Library
- Watsonia Pop Up Park activities
- Whittlesea Community Festival
- Whittlesea Country Music Festival
- Worldwide Knit in Public Day
- Youth Week

Regional Month-long Themed Programs

- Environment
- Geek the Library
- Healthy, Wealthy and Wise
- Love the Arts, Create the Crafts
- Seniors Festival
- Travel

Local and Family History

Regular Programs

- City of Whittlesea Cultural Heritage Program
- Family History Fest
- Genealogy Groups
- Genealogy Tutoring
- Yarra Plenty Heritage Forum

Special Events

- 5,000 Poppies Craft Workshops
- DokLab Local Stories application and equipment implementation
- Donation of the Fay Thomas Historical Photograph and documents digital collection
- *Fine Spirit and Pluck: World War One Stories from Banyule, Nillumbik and Whittlesea* Book Project and Launch
- *Stories of My Life* Project
- *Writing the War* Exhibition and Program

Maker Space Programs

A Maker Space is an environment where technology, equipment and software can be showcased, explored and taught.

In Yarra Plenty Regional Library's Maker Spaces our community can experience and play with technology and equipment that is not readily accessible and provide opportunities to learn new skills.

Think of your local Maker Space not as a permanent physical space in the library but as an organic and flexible concept. Libraries with Maker Spaces feature activities, events, classes, courses, displays and specialised equipment relating to their unique Maker Space theme and have passionate and knowledgeable staff in that area of interest.

There are currently 5 Maker Spaces at YPRL:

- Brain Health Maker Space at Rosanna Library
- Design Maker Space at Ivanhoe Library
- Science and Technology Maker Space at Mill Park Library
- Textile and Craft Maker Space at Thomastown Library
- Write and Publish Maker Space at Watsonia Library

Some Maker Spaces have equipment that is available at any time during opening hours. The majority of resources are accessed through the specialised programs. Maker Space programs are aligned with our Reading, Learning, Meeting strategic vision and the number of programs and attendance continue to grow.

Design Maker Space at Ivanhoe Library

Regular Programs:

- 3D Modelling workshops
- Adobe Creative Suite workshops: Illustrator, InDesign, Photoshop
- Design and Laser Cutting

Brain Health Maker Space at Rosanna Library

Regular Programs:

- Chess
- Code Club
- iPad and Wii games sessions with local retirement villages and disability facilities
- Jigsaws, word puzzles and board games
- LEGO Club
- Scrabble Club
- Science Club

Special Events:

- Augmented Reality classes
- Brain Health Maker Space Launch
- Guest speakers

Science and Technology Maker Space at Mill Park Library

Regular Programs:

- Makers Club: Raspberry Pi, Coding, Animation
- Level Up: dedicated games development course for children with Autism and/or ADHD

Special Events:

- 3D Printing
- Digital Storytelling workshop
- Minecraft Boot Camp
- R'Orchestra
- Tinker Tuesday
- Young ICT Explorers Project



Textile and Craft Maker Space at Thomastown Library

Regular Programs:

- Boomerang Bags
- Crochet, Knitting group
- Disability Craft group
- Drop-in sewing sessions
- Quilting group
- Sewing classes
- Spinning group
- Thomastown Market and Kids Art Studio
- Special Events:
 - Craft Extravaganza
 - Sewing Skills workshop
 - Speciality Workshops: weaving, screen printing, ceramics, leatherworking
- Thomastown Market and Family Fun Saturdays

Write and Publish Maker Space at Watsonia Library

Regular Programs:

- Author talks, Live Reads
- Continuous Story
- Workshops: Writing, Editing, Tablo, eBooks, Self-Publishing
- Writing Groups

Special Events:

- Children's Maker Space Workshops
- Tablo Launch
- *My Dreaming* Book Project and Launch
- Watsonia Library Literacy Treasure Hunt
- Words That Breathe: Open Mic with Poets@Watsonia



838,350

website visits



Technology

We provide infrastructure that is robust, fit for purpose in order to provide access to digital services and gain efficiencies, better customer experience and better processes.

We will:

1. Continue to be responsive to community needs
2. Leverage off the opportunities of the NBN
3. Foster innovation with the provision of technology in creative spaces and Maker Spaces
4. Facilitate business improvements and continuous improvement in the organisation

Success Indicators

Library User Survey
40% of respondents have used the library computers and find them valuable to very valuable
43% of respondents have used the free wifi service and find it valuable to very valuable
62% of respondents say that we provide good to excellent computer/ internet access



Highlights

Information and Communication Technology (ICT) Review

During August and September of 2016, an external evaluation was conducted into the preparedness of YPRL's ICT systems, policies and processes to meet the challenges expected over the next five years. The evaluation identified a number of key areas where remedial action was required. In response, YPRL defined a range of projects aimed at building resilience into network infrastructure, improving the experience of library users and replacing key components and systems that had reached the end of their service life. The projects resulting from the evaluation are ongoing and will deliver increasing benefits over time.

People Counters

Three dimensional people counters from CoheraTech were installed in all library branches. This upgrade increases the accuracy of statistical data in regards to the measurement of visitation to the libraries. Calculating accurate visitation is imperative to better understand and respond to the needs of the local community. It will also support appropriate program planning and resource allocation across the region.

Design Maker Space at Ivanhoe Library

The Design Maker Space at Ivanhoe Library commenced operation in March 2017. New equipment and software was installed to cultivate community interests and skills such as graphic design, craft, jewellery, industrial design, papercraft, photography, virtual reality and web design. These technologies included:

- *Adobe Creative Cloud* (Photoshop, InDesign and Illustrator)
- *Emblaser2 Laser Cutter* – precision cutting and engraving of cloth, cardboard, paper, leather and wood. Users can create 3D models, jewellery, decorative objects etc.
- *UpMini2 3D printer* – for precision printing with layers of plastic filament.
- *Vuze 3D 360° Camera* – a virtual reality headset and automated VR editing and production software.

Technology

Print/Copy/Scan Devices

New Print/Copy/Scan devices were rolled out to all branches. These multi-function devices (MDF) feature an improved 'tile' based user interface.

Doklab Prowise Units

YPRL is the first organisation in Australia to host Doklab's *Local Stories* – an innovative tool in storytelling from Delft, Netherlands. It was funded in part by the Australian Government's Stronger Communities Programme.

Local Stories is an application that uses multi-touch technology on an adjustable visual display unit to display stories. Two Prowise units with the app installed were implemented at Diamond Valley and Eltham Libraries.

Primarily image based, staff curate images and text and other information such as web links into multimedia stories, telling local stories in a unique and interactive way via the Content Management System. Stories rotate and include the *Greensborough War Memorial Statues*, *World War I Postcards from Heliopolis* and *Hindsight 2016*.

Users can interact with the images, read an accompanying narrative and see locations on a map of the area. There are opportunities for the library to partner with community organisations to also curate their stories, and also share stories created by other organisations which have *Local Stories*.

Updates

Change Auditor software was installed on key software platforms to better manage and track configuration updates. Key firewalls with dual units were also updated to increase systems availability. These are part of a broader initiative by the ICT team to build improved reliability in YPRL's network infrastructure.



ICT Survey

YPRL conducted the first ever ICT Satisfaction Survey for library staff to better understand the issues and opportunities with technologies used to deliver library services. As technology is essential for many of the services and activities provided by YPRL, providing reliable and appropriate systems for staff is a key priority for the ICT team.

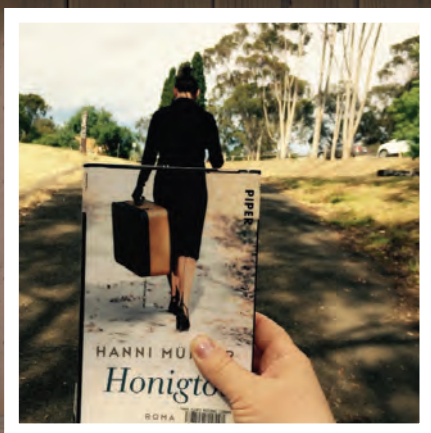
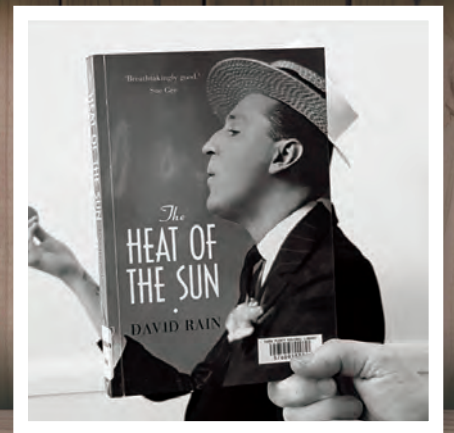
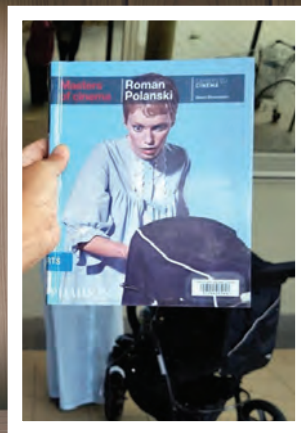
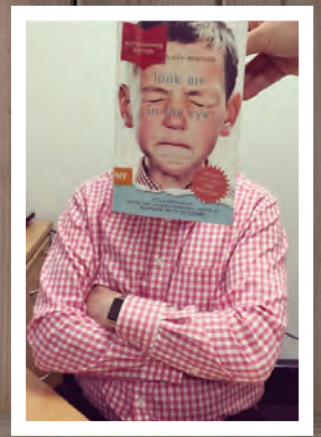
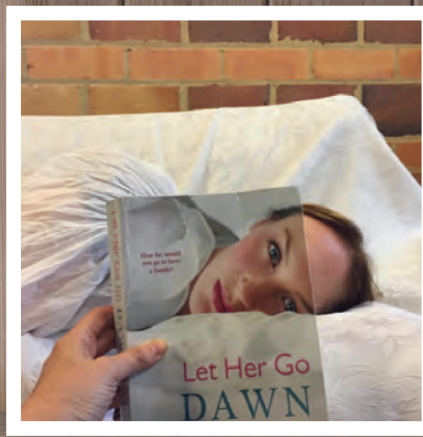
CCTV

New digital CCTV cameras have been rolled out across all branches with the aim of reducing the potential for crime in and around YPRL branches and enhancing community safety. The cameras have already played a useful role in helping law enforcement authorities to investigate a number of incidents.

Social Media Engagement

YPRL is embracing social media platforms and trends by recognising ongoing technological advances, ease of access and increased public proficiency of both search navigation and social networking. This approach aims to engage and communicate with a wider network as well as our existing community members. Our following on Facebook and Instagram has been increasing steadily and a comprehensive social media strategy is currently under development.





A young girl with brown hair and a pink bow, wearing a pink dress and a blue cardigan, stands in a garden. The garden is decorated with red string art, a yellow paperclip, and large red ladybug decorations. A white sign with a yellow paperclip is in the upper right corner. The background shows a building with large windows and a tree with white blossoms.

87%

of survey
respondents always
feel welcome at
the library

Spaces

We provide attractive, functional physical and virtual library spaces that meet standards including size and location in order to provide people with spaces that are welcoming, accessible, encourage learning and enable connection.

We will:

1. Be proactive in planning library services for community needs
2. Respond to community demand and create quiet spaces in libraries
3. Provide collaborative work spaces / urban office spaces
4. Continue to develop the website and discovery layer to make it more functional and social

Success Indicators

Library 2017 Survey
Mean score of 4.44 (out of 5) are satisfied with the library opening hours
52% used our libraries as spaces to read, study or work and found them moderately to very valuable
96% of all respondents think that the meeting or community rooms are valuable
78% of respondents find the website very useful
93% agree that the library is a safe space
87% agree that they always feel welcome at the library

Highlights

Ivanhoe Library

Work on the new Ivanhoe Library and Cultural Hub continues. Concept plans have been developed and consultation with the community and stakeholders is well underway.

Rosanna Library

Rosanna Library's new children's shelving incorporates both form and function into its design. The new shelving features child-friendly height shelves with increased face-out display space to entice small borrowers. It also adds a low level seat with brightly coloured cushions to offer additional seating space for events such as their popular storytime sessions, as well as providing a cosy place to cuddle up and share a picture book. Customer feedback has been extremely positive.

Thomastown Library

Thomastown Library received funding through the State Government's Living Libraries Infrastructure program and from the City of Whittlesea in early 2016 to undertake a major upgrade to the building. The library was closed for 6 weeks from 11 July – 22 August 2016 while construction and refurbishment was executed.

The primary aim of the project was to increase accessibility and to enhance the visual appeal of the library's entrance. To facilitate improved internal workflows and maximise floor space for public access, a new book chute, returns bench and integrated service kiosk were added. The children's literacy and play area was relocated; this effectively doubled the space provided to programs and collection. This enables the branch to run an increased number of activities in direct proximity to the collection, promoting increased borrowing and browsing. The interior of the building has a fresh new look, including new carpet, shelving and interior painting, and a new garden in the court yard with addition of shade sails for sun protection to enhance customers' enjoyment and comfort in the warmer months.



Maker Spaces

A Maker Space is a physical location where people gather to share resources and knowledge, work on projects, network and build. Maker Spaces provide community access to tools and space to foster innovation, creativity and community connectedness. We recognise the importance of these spaces for our community and will continue to investigate and cultivate Maker Spaces for all our branches.

The following Maker Spaces are currently available:

Ivanhoe Library: *Design*

Mill Park Library: *Science and Technology*

Rosanna Library: *Brain Health*

Thomastown Library: *Textile and Craft*

Watsonia Library: *Write and Publish*

Information about the programs specific to each Maker Space can be found in the Programs section of this document.





88%

of survey
respondents agreed
the staff were
knowledgeable
and helpful

Our Team

Organisational Chart 2017





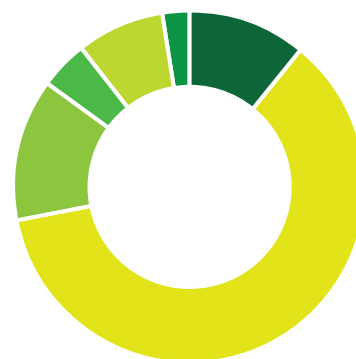
Staff EFT

Full Time	25 (16%)
Part time	110 (69%)
Casuals	24 (15%)



Age Breakdown

Under 25	4 (2.5%)
25-34	24 (15%)
35-44	35 (22%)
45-54	23 (21%)
55-64	49 (31%)
Over 65	14 (8.5%)



Male/Female Breakdown

Female Full Time	18 (11%)
Female Part Time	97 (61%)
Female Casuals	21 (13%)
Male Full Time	7 (4.5%)
Male Part Time	13 (8%)
Male Casual	3 (2.5%)



90%

of survey respondents
agreed the staff
are courteous
and helpful



Staff

We invest in the recruitment, training and development of our people to ensure we have skilled people in the right jobs in order to optimise community engagement; contribute to positive user experience; and add value to our collections and spaces.

We will:

1. Provide an interesting, relevant and innovative staff development program
2. Promote a safe and healthy workplace
3. Commit to fair, equitable and transparent Human Resource and Industrial Relations practices

Success Indicators

91% of staff were satisfied or extremely satisfied as measured in the 2016 performance reviews (118 staff)

Library 2017 Survey For every 5 respondents

Mean score of 4.61 (out of 5) agreed that staff respond to library users in a professional manner and are courteous and helpful

Mean score of 4.6 (out of 5) agreed that the staff were knowledgeable and helpful

Mean score of 4.58 (out of 5) agreed that the staff provided useful assistance

Mean score of 4.30 (out of 5) agreed that staff go out of their way to be helpful

Mean score of 4.19 (out of 5) agreed that staff expand their use of library services

Highlights

Work Place Health Check

In 2016 the Board commissioned a Work Place Health Check involving 116 staff, with 42 face-to-face interviews and 74 completed on-line surveys returned. Through the Health Check process staff were invited to articulate both the positive and negative aspects of working for YPRL. Staff reported many achievements such as developing and implementing programs and services, and reported great pride in their work. A number of staff mentioned the Staff Development Day in 2014 as a highly valued and successful event.

The Health Check also brought to light long term practices, concerns and challenges across a range of areas including Leadership, Workplace Behaviour, Workplace Culture, and Policies and Procedures. Upon completion of the Health Check, a multi-year action plan was developed to implement changes in these areas. Changes implemented so far include a review of the Leadership Team structure, creation of the Manager People and Culture position and delivering a range of leadership, behaviour and compliance training to the leadership team.

Full Circle Communication

The Full Circle Communication (FCC) team continues to review and revise processes, procedures and strategies to ensure continual improvement to internal communication within the organisation. The overriding aims and objectives of the program are to enhance trust, two-way information exchange and staff engagement across all levels of the organisation by:

- Internalising the philosophy of 'we listen, we own, we act'
- Ensuring accountability for actions taken and decisions made
- Developing a confident and robust organisation capable of resolving issues, dealing with conflict well, and managing change
- The Full Circle Communication Committee is represented by staff from all branch libraries and Library Support Services.

Occupational Health and Safety

The YPRL's OH&S Committee meet on a bi-monthly basis to discuss, monitor and review policies, procedures and incidents regularly. Representatives from each branch and Library Support Services form the OHS Committee. The Committee ensures that:

- Formal safety inspections and audits are conducted at each branch every two months
- Emergency evacuation drills are conducted twice a year
- Appliance tag testing is undertaken annually at all branches

Staff Health and Wellbeing

A key element of staff health and wellbeing is the continued provision of a library-funded Employee Assistance Program (EAP) delivered by an external provider. Under this program, YPRL staff are able to access support and information in order to achieve a balanced lifestyle as well as manage and deal with both personal and/or professional issues which may be of concern to them.

Staff Training and Development

YPRL promotes and supports lifelong learning through our key focus areas – Reading, Learning and Meeting for our community members; we also support our staff with a range of opportunities in the following areas: *Leadership and Awards, Conferences and Industry Networking, Knowledge Interchange, Work Skills Development.*

Leadership and Awards

- Kylie Carlson, Mill Park Library is the convenor of the PLVN LibMark Special Interest Group.
- Liz Pidgeon, Local and Family History Librarian is the convener of the PLVN Local Studies Special Interest Group.

Staff

Conferences and Industry Networking

Conferences and Seminars attended:

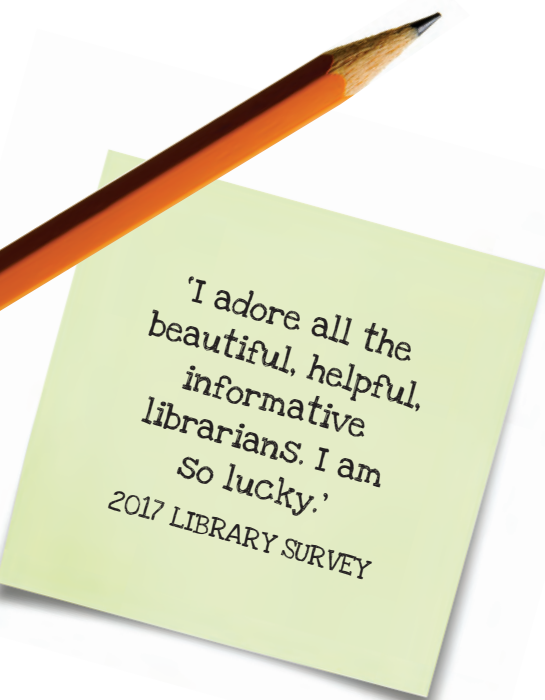
- ALIA Information Online 2017 Conference, Sydney
- Creative State Summit 2017 – Creative Victoria
- COSA Conference, Geelong
- Cultural Development Planning Forum 2017 – Cultural Development Network
- LibMark: Libraries GO! Conference, October 2016
- Neil Carrington: Masterclass in Strategic Leadership
- NEXT Library 2017 Conference, in Aarhus, Denmark
- PLVN Public Library Summit, 2016
- Reading Matters Conference – SLV
- Social Media Conference – LGPro
- STEAM into Sydney Conference – IFLA
- Transforming Public Libraries Conference – SLV

Staff Delivery of External Presentations:

- Anita Catoggio, Manager Collections: Participated in the interview panel for the Murrindindi Library Coordinator
- Adam Cooper, Lalor Library, and Steven Mundell, Mill Park Library, presented *Starting from Scratch: Computer Code Clubs in Libraries* at the PLVN LibMark Conference in October 2016
- Adam Cooper, Lalor Library, presented *Lights! Camera! Action! A Filmmaking Workshop for Young People* at Outside the Lines: Libraries Reintroduced – Youth Services Unconference co-hosted by Yarra Libraries and Melbourne Library Service in June 2017
- Coralie Kouvelas and Heidi Babatsikos, Whittlesea Library, presented *Mr Whittles: Telepresence Robot* at the PLVN LibMark Conference in October 2016
- Cory Greenwood, Mill Park Library, presented *Level Up* at the State Library 'Transforming Public Libraries Mini Conference' to raise awareness about learning programs for children with disability and share framework to allow development of future programs in April 2017
- Emma Featherstone, Lalor Library, and Karen Seligman, Thomastown Library, presented *Never Too Late to Learn: Digital Literacy Classes for CALD Seniors at YPRL* at PLVN Digital Inclusion for Diverse Communities Conference in March 2017
- Kylie Carlson, Mill Park Library, represented the City of Whittlesea Futures Group at Parliament at the launch of the Whittlesea Prospectus
- Liz Pidgeon, Local and Family History Librarian, presented to: Ballarat Family History Group, Genealogical Society of Victoria – International Settlers Group, Banyule U3A, Rosanna Ladies Probus

Staff Memberships:

- AICD (Australian Institute of Company Directors)
- ALIA (Australian Library & Information Association)
- Banyule Age Friendly Advisory Committee
- Banyule Arts & Culture Advisory Committee
- Banyule Nillumbik Volunteer Network Group
- City of Whittlesea Futures Group
- IFLA (International Federation of Library Associations and Institutions) World Library and Information Congress
- Joint Victorian Archives Centre Consultative Forum
- Local Government Financial Professionals
- PLVN (Public Libraries Victoria Network)
- PLVN LibMark SIG
- PLVN Local Studies SIG
- PLVN Children's and Youth SIG
- PLVN Reader Development SIG
- PLVN Collections SIG
- PLVN Multicultural Services SIG
- PLVN Home Library SIG
- Springthorpe LaTrobe Heritage Project
- St Margaret's Anglican Church Eltham Victoria Remembers Grant Project Workgroup
- Statewide Public Library Project Memory Workgroup
- VALA: Libraries, Technology and the Future
- Whittlesea Community Connections Volunteer Partnership
- Whittlesea Cultural Heritage Program Workgroup
- Whittlesea Disability Cluster Group
- Whittlesea Positive Ageing Cluster
- Yarra Plenty Heritage Group



Knowledge Interchange

Sister Library Partnerships

The International Federated Library Association (IFLA) has an established Section 'Sister Libraries' with the aim to build partnerships, exchange views and experiences, collaborate and develop joint programs with libraries across the continent. YPRL has taken up the initiative and is currently working with a library in Saint Lucia.

Work Skills Development

External Training Programs:

- Association of Eastern Regional Historical Societies Conference
- Branching out – Family History Training
- Introduction to Digitisation training (online)
- INELI OCEANIA program
- JumpStart Digital Literacy, SLV
- Local Government e3 Learning Online Courses
- NAO Robot Demonstration
- Reporting to the Board, AICD
- Storytelling Workshop
- Trove Roadshow
- Victorian Collections
- Mental Health First Aid Course – Mental Health First Aid Australia


Internal Training Programs:

During the year, staff participated in the following internal training programs. Some of these were delivered by YPRL staff members.

- Bibliocommons Website Training: Stephanie Chase from Hillsboro Public Library in Portland, Oregon, recognised as an industry expert on Readers' Advisory and the Bibliocommons CMS, conducted a staff training session on how to enhance the Bibliocommons experience for the community
- Business Writing
- CollectionsHQ
- eGov Information sessions
- Emotional Intelligence and Birkman Method Assessment and Workshop
- First Aid & CPR training
- Leadership Training for Managers. Modules included: Bullying and Harassment for Managers and Supervisors; Dealing with Workplace Conflict; Duty of Care for Managers and Supervisors; Managing the Discipline Process; Equal Employment Opportunity for Managers and Supervisors; Social and Digital Media in the Workplace
- Purchasing Procedures
- Additional sessions attended in the areas of digital literacy, Volunteering, culture and diversity, HR, current and future library trends, local history, compliance and children's education

Tours and Hosting

Staff toured the following libraries: Dokk1 Library in Aarhus, Denmark, awarded best new public library in 2016; Silkeborg and Herning Libraries in Denmark, as part of NEXT Library Conference, Krista Public Library in Stockholm, Sweden, awarded best new public library in 2015; Bargoonga Nganjin North Fitzroy Library; Newport Library and Community Hub and Braybrook Library and Community Hub in Melbourne; Double Bay Library and Rockdale Library in Sydney, as part of the ALIA Online Conference.



'The staff are very good, helpful and always have a lot going on!'
2017 LIBRARY SURVEY



'The staff are friendly and chat to us. I feel comfortable and welcome as a newcomer to Australia.'
2017 LIBRARY SURVEY

228

volunteers work
in YPRL branches,
outreach roles and
Library Support
Services



Volunteers

Currently, 228 volunteers work in YPRL's branches, in outreach roles and at Library Support Services. Many new roles have been created to match the skills and interests of our volunteers, such as ambassadors and community garden volunteers. We hold a waiting list of potential volunteers as applicants exceed available positions.

Our Home Library Service is coordinated by the Seniors and Volunteer Coordinator and delivery of the service is provided completely by volunteers. There are 98 recipients that partake in the monthly service.

Words on Wheels (WOW) is an interactive storytelling program which enjoys strong community interest and is delivered by YPRL volunteers. Eighteen aged-care facilities are visited each month and the volunteer chooses a topic to encourage residents to connect, reminisce and chat together. With over 70 kits to choose from, topics are delivered in imaginative ways by volunteers including using musical instruments and PowerPoint presentations.



Appreciation of Contribution

A number of special events for volunteers were held throughout 2016–17. These events recognised and paid tribute to the generous donation of time by the volunteers in delivering the library's services and programs.

Events included a volunteer Thank You Christmas Party held at the Watsonia RSL in Watsonia with 94 volunteers attending. An afternoon tea at Jam and Cream was held for outreach volunteers in December. During National Volunteers week in May, a Health and Wellbeing Day was held at Hurstbridge Hub and attended by 20 volunteers. This consisted of a series of workshops that included brain training, creative writing, community singing and yoga.

Banyule Volunteer Awards

Nelun Tirimanne, one of our 228 volunteers, won Volunteer of the Year Award for 2017 at the prestigious Banyule Volunteer Awards ceremony in National Volunteers Week in May, 2017.

Nelun has been volunteering with YPRL for over 5 years, and divides her time between branch activities and caring for seniors in the community. She runs tech help sessions for seniors, as well as conducting Words on Wheels programmes in various aged care facilities. She contributes over 20 hours a week in both formal and informal voluntary roles, bringing pleasure to many and giving support to those who need it. Nelun was a most deserving recipient and YPRL was proud to have the opportunity to nominate, recognise and celebrate her volunteering efforts with the local community.

Colleen Hunter was also nominated for an award, volunteering many hours a week in both a branch and outreach capacity.

*'My Grandma loves
having her books
delivered by a
friendly face!'*
2017 LIBRARY SURVEY



Finance and Governance

The Board, Staff and Member Councils will work collaboratively and advocate for financial and environmental sustainability in order to provide equitable and excellent public library services across the region.

We will:

- 1. Ensure YPRLs per capita funding is equal to or better than the state average
- 2. Regularly seek feedback from our community and service partners to ensure we optimise community outcomes
- 3. Commit to environmental sustainability and conduct an energy audit to identify where energy and water is being used and opportunities to reduce consumption
- 4. Be responsible for good governance and oversee and monitor processes for making and implementing decisions
- 5. Inform, advocate and respond to Government policy (e.g. Ministerial Advisory Council on Public Libraries)

Success Indicators

Level of funding of library service 2016–2017 is \$30.58 per capita
Cost per loan is \$4.59
Library User Survey
Mean score of 4.51 (out of 5) overall customer satisfaction



Highlights

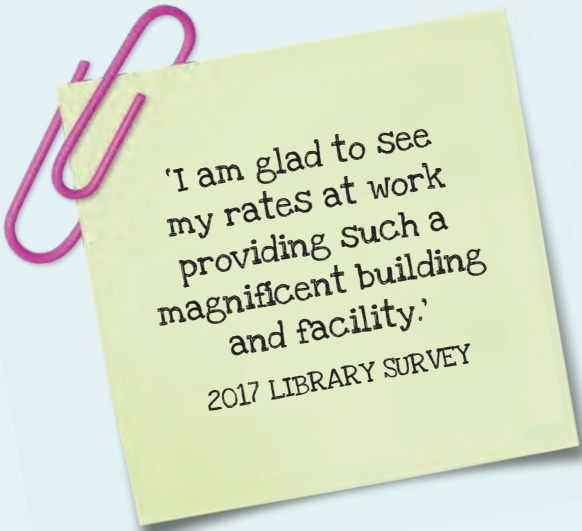
Funding and Grants 2016–17

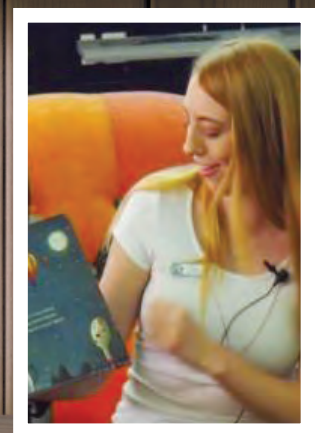
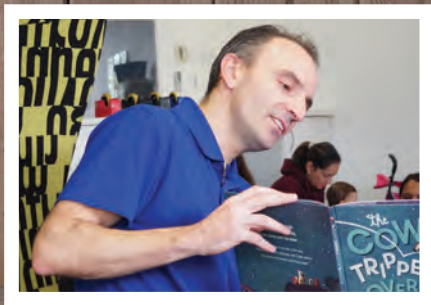
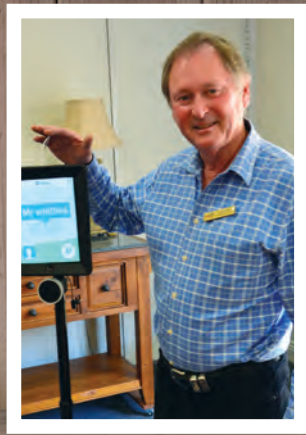
The following summarises the grants and contributions received during the 2016–2017 period.

Received in 2016–17	
Local Priorities Funding	\$119,460
Victorian Tech Savvy Seniors Grant	\$16,000
Sensitive Santa Grant	\$9,420
Banyule Study Coach Grant	\$4,890
Whittlesea Family Violence Project	\$4,000
Writing the War Grant	\$900
Premiers Reading Fund	\$56,071
Carers Voice Project	\$2,000
Thomastown Youth Week	\$500
Total	\$213,241

YPRL Disability Action Plan

The YPRL Disability Action Plan 2013–2017, has recently expired and we are in the process of updating the plan. The new Disability Action Plan 2017–2020 will be developed in consultation with council, community and staff.









Financial Statements

For the Year Ended 30 June 2017

Comprehensive Income Statement	52
Balance Sheet	53
Statement of Changes In Equity	54
Cash Flow Statement	55
Statement of Capital Works	56
Notes to Financial Statements	56
Certification of Financial Statements	78

Financial Statements

For the Year Ended 30 June 2017

Comprehensive Income Statement

	Note	2017 \$	2016 \$
Income			
Contributions to Regional Library Service – Member Councils	3	12,095,384	11,828,236
Contributions to Regional Library Service – State Government	4	2,269,749	2,199,957
Grants	4	192,431	182,559
Other Contributions	5	33,446	38,210
Library Fees		337,669	351,517
Interest		93,767	97,643
Other Revenue	6	147,168	164,298
Total Income		15,169,614	14,862,420
Expenses			
Employee Costs	7	8,821,671	8,811,104
Library Support Centre Lease Costs		89,206	126,679
Depreciation	8	1,973,322	1,675,294
Administration Costs		367,388	373,840
Branch Costs		761,910	777,665
Computer Services		989,414	898,057
Collection Services		929,716	926,872
Other Expenses	9	863,992	835,020
Total Expenses		14,796,619	14,424,531
Surplus for the year		372,995	437,889
Other Comprehensive Income		0	0
Comprehensive Result		372,995	437,889

The above comprehensive income statement should be read in conjunction with the accompanying notes

Balance Sheet

	Note	2017 \$	2016 \$
Assets			
Current Assets			
Cash and cash equivalents	10	3,844,506	3,444,723
Financial assets	11	1,023,734	999,471
Trade and other receivables	12	19,060	172,303
Other Assets	13	28,664	3,524
Total Current Assets		4,915,964	4,620,021
Non-Current Assets			
Bookstock, plant and equipment	14	5,285,142	5,256,404
Total Non-Current Assets		5,285,142	5,256,404
Total Assets		10,201,106	9,876,425
Liabilities			
Current Liabilities			
Trade and other payables	15	712,670	768,105
Provisions	16	2,002,248	2,012,237
Total Current Liabilities		2,714,918	2,780,342
Non-Current Liabilities			
Provisions	16	64,463	47,353
Total Non-Current Liabilities		64,463	47,353
Total Liabilities		2,779,381	2,827,695
Net Assets		7,421,725	7,048,730
Equity			
Members Contributions		3,770,080	3,770,080
Accumulated Surplus		3,651,645	3,278,650
Total Equity		7,421,725	7,048,730

The above balance sheet should be read in conjunction with the accompanying notes

Financial Statements

For the Year Ended 30 June 2017

Statement of Changes In Equity

2017	Total	Members Contribution	Accumulated Surplus
	\$	\$	\$
Balance at beginning of the financial year	7,048,730	3,770,080	3,278,650
Surplus for the year	372,995	0	372,995
Balance at end of the financial year	7,421,725	3,770,080	3,651,645

2016	Total	Members Contribution	Accumulated Surplus
	\$	\$	\$
Balance at beginning of the financial year	6,610,841	3,770,080	2,840,761
Surplus for the year	437,889	0	437,889
Balance at end of the financial year	7,048,730	3,770,080	3,278,650

The above statement of changes in equity should be read in conjunction with with the accompanying notes

Cash Flow Statement

	Note	2017 Inflows/ (Outflows) \$	2016 Inflows/ (Outflows) \$
Cash flows from operating activities			
Contributions		13,298,750	13,011,060
Grants and contributions received		2,495,626	2,420,726
Payments to suppliers		(4,476,231)	(4,323,257)
Payments to employees		(8,796,697)	(8,569,146)
Interest received		93,767	99,779
Library fees		490,912	351,904
Other receipts		134,231	176,851
Net GST payment		(814,250)	(805,877)
Net cash provided by operating activities	18	2,426,108	2,362,040
Cash flows from investing activities			
Payments for library books, plant and equipment		(2,002,062)	(1,908,216)
Proceeds from redemption of financial assets		999,471	973,150
Payments for financial assets		(1,023,734)	(999,471)
Net cash used in investing activities		(2,026,325)	(1,934,537)
Net increase/(decrease) in cash and cash equivalents		399,783	427,503
Cash and cash equivalents at the beginning of the financial year		3,444,723	3,017,220
Cash and cash equivalents at the end of the financial year	19	3,844,506	3,444,723
Restrictions on cash assets	10		

The above cash flow statement should be read in conjunction with with the accompanying notes

Financial Statements

For the Year Ended 30 June 2017

Statement of Capital Works

	2017 \$	2016 \$
Bookstock	1,839,986	1,831,567
Plant and Equipment	162,074	76,649
After Hours Shutes	0	0
Total Capital Works	2,002,060	1,908,216

Represented By:

Renewal	2,002,060	1,908,216
Upgrade	0	0
Expansion	0	0
New Assets	0	0
Total Capital Works	2,002,060	1,908,216

The above statement of capital works should be read in conjunction with the accompanying notes

Notes to the Financial Report

Introduction

The Yarra Plenty Regional Library Service (YPRL) was incorporated under Section 196 of the Victorian Local Government Act 1989 and is dependent on funding from Member Councils for its continued existence and ability to carry out its normal activities.

Statement of Compliance

These financial statements are a general purpose financial report that consists of a Comprehensive Income Statement, Balance Sheet, Statement of Changes in Equity, Statement of Cash Flows, Statement of Capital Works and notes accompanying these financial statements. The general purpose financial report complies with Australian Accounting Standards, other authoritative pronouncements of the Australian Accounting Standards Board (AAS), the Local Government Act 1989, and the Local Government (Planning and Reporting) Regulations 2014.

Note 1 Significant Accounting Policies

(a) Basis of Accounting

The accrual basis of accounting has been used in the preparation of these financial statements, whereby assets liabilities, equity, income and expenses are recognised in the reporting period to which they relate, regardless of when cash is received or paid.

Judgements, estimates and assumptions are required to be made about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and associated judgements are based on professional judgement derived from historical experience and various other factors that are believed to be reasonable under the circumstances. Actual results may differ from these estimates.

Revisions to accounting estimates are recognised in the period in which the estimate is revised and also in future periods that are affected by the revision. Judgements and assumptions made by management in the application of AAS's that have significant effects on the financial statements and estimates relate to:

- the determination of depreciation for the collection and plant and equipment (refer to note 1 (i))
- the determination of employee provisions (refer to note 1 (o))

Unless otherwise stated, all accounting policies are consistent with those applied in the prior year. Where appropriate, comparative figures have been amended to accord with current presentation, and disclosure has been made of any material changes to comparatives.

(b) Changes in Accounting Policies

There have been no changes in accounting policies from the previous period.

(c) Revenue recognition

Income is recognised when YPRL obtains control of the contribution or the right to receive the contribution and it is probable that the economic benefits comprising the contribution will flow to YPRL and the amount of the contribution can be measured reliably.

Contributions

Monetary and non monetary contributions are recognised as revenue when YPRL obtains control over the contributed asset.

User fees

User fees are recognised as revenue when the service has been provided or the payment is received, whichever first occurs.

Grants

Grant income is recognised when YPRL obtains control of the contribution. This is normally obtained upon their receipt (or acquittal) or upon earlier notification that a grant has been secured, and are valued at their fair value at the date of transfer.

Where grants or contributions recognised as revenues during the financial year were obtained on condition that they be expended in a particular manner or used over a particular period and those conditions were undischarged at balance date, the unused grant or contribution is disclosed in note 4. The note also discloses the amount of unused grant or contribution from prior years that was expended on YPRL's operations during the current year.

Sale of property, infrastructure, plant and equipment

The profit or loss on sale of an asset is determined when control of the asset has irrevocably passed to the buyer.

Interest

Interest is recognised as it is earned.

Dividends

Dividend revenue is recognised when YPRL's right to receive payment is established.

Other Income

Other income is measured at the fair value of the consideration received or receivable and is recognised when YPRL gains control over the right to receive the income.

(d) Pending accounting standards

Certain new AAS's have been issued that are not mandatory for the 30 June 2017 reporting period. YPRL has assessed these pending standards and has identified that no material impact will flow from the application of these standards in future reporting periods.

(e) Cash and cash equivalents

Cash and cash equivalents include cash on hand, deposits at call, and other

highly liquid investments with original maturities of 90 days or less, net of outstanding bank overdrafts.

(f) Trade and other receivables

Receivables are carried at amortised cost using the effective interest rate method. A provision for doubtful debts is recognised when there is objective evidence that an impairment has occurred.

(g) Other financial assets

Other financial assets are valued at fair value, being market value, at balance date. Term deposits are measured at amortised cost. Any unrealised gains and losses on holdings at balance date are recognised as either a revenue or expense.

(h) Recognition and measurement of property, plant and equipment, infrastructure, intangibles

Acquisition

The purchase method of accounting is used for all acquisitions of assets, being the fair value of assets provided as consideration at the date of acquisition plus any incidental costs attributable to the acquisition. Fair value is the amount for which the asset could be exchanged between knowledgeable willing parties in an arm's length transaction.

In accordance with YPRL's policy, the threshold limits detailed in Note 1 (i) have applied when recognising assets within an applicable asset class and unless otherwise stated are consistent with the prior year.

Revaluation

Subsequent to the initial recognition of assets, non-current physical assets, other than plant and equipment, are measured at their fair value, being the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. At balance date, YPRL reviewed the carrying value of the individual classes of assets measured at fair value to ensure that each asset materially approximated its fair value. Where the carrying value materially differed from the fair value at balance date, the class of asset was revalued.

Fair value valuations are determined in accordance with a valuation hierarchy. Changes to the valuation hierarchy will only occur if an external change in the restrictions or limitations of use on an asset result in changes to the permissible or practical highest and best use of the asset. Further details regarding the fair value hierarchy are disclosed at Note 14, Bookstock (Collection) and plant and equipment

(i) Depreciation and amortisation of Bookstock (Collection) and plant and equipment

Collection assets and plant and equipment, and other assets having limited useful lives are systematically depreciated over their useful lives to YPRL in a manner which reflects consumption of the service potential embodied in those assets. Estimates of remaining useful lives and residual values are made on a regular basis with major asset classes reassessed annually. Depreciation rates and methods are reviewed annually.

Where assets have separate identifiable components that are subject to regular replacement, these components are assigned distinct useful lives and residual values and a separate depreciation rate is determined for each component.

Straight line depreciation is charged based on the residual useful life as determined each year.

Depreciation periods used are listed below and are consistent with the prior year unless otherwise stated.

	Depreciation periods	Threshold Limits
Plant and equipment	3 to 15 years	\$500
Library books	5 to 6 years	\$0

Collection assets are depreciated for the full financial year in the year of purchase.

Withdrawn bookstock is written off on a first in, first out basis.

Notes to Financial Statements

For the Year Ended 30 June 2017

Note 1 Significant Accounting Policies (continued)

(j) Repairs and maintenance

Routine maintenance, repair costs, and minor renewal costs are expensed as incurred. Where the repair relates to the replacement of a component of an asset and the cost exceeds the capitalisation threshold the cost is capitalised and depreciated. The carrying value of the replaced asset is expensed.

(k) Impairment of assets

At each reporting date, YPRL reviews the carrying value of its assets to determine whether there is any indication that these assets have been impaired. If such an indication exists, the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, is compared to the assets carrying value. Any excess of the assets carrying value over its recoverable amount is expensed to the comprehensive income statement, unless the asset is carried at the revalued amount in which case, the impairment loss is recognised directly against the revaluation surplus in respect of the same class of asset to the extent that the impairment loss does not exceed the amount in the revaluation surplus for that same class of asset.

(l) Trust funds and deposits

Amounts received as deposits and retention amounts controlled by YPRL are recognised as trust funds until they are returned, transferred in accordance with the purpose of the receipt, or forfeited (refer to Note 15).

(m) Borrowings

YPRL has no borrowings

(n) Equity

Members Contributions

This represents the value of the initial contribution of net assets made by the

Member Councils of YPRL when it was established in 1996.

(o) Employee costs and benefits

The calculation of employee costs and benefits includes all relevant on-costs and are calculated as follows at reporting date

Wages and salaries and annual leave

Liabilities for wages and salaries, including non-monetary benefits and annual leave expected to be wholly settled within 12 months of the reporting date are recognised in the provision for employee benefits in respect of employee services up to the reporting date, classified as current liabilities and measured at their nominal values.

Liabilities that are not expected to be wholly settled within 12 months of the reporting date are recognised in the provision for employee benefits as current liabilities, measured at present value of the amounts expected to be paid when the liabilities are settled using the remuneration rate expected to apply at the time of settlement.

Long service leave

Liability for long service leave (LSL) is recognised in the provision for employee benefits.

Current Liability – unconditional LSL is disclosed as a current liability even when the council does not expect to settle the liability within 12 months because it will not have the unconditional right to defer settlement of the entitlement should an employee take leave within 12 months

The components of this current liability are measured at :

- present value – component that is not expected to be wholly settled within 12 months.
- nominal value – component that is expected to be wholly settled within 12 months.

Classification of employee costs

Non-current liability – conditional LSL that has been accrued, where an employee is yet to reach a qualifying term of employment, is disclosed as a non-current liability. There is an unconditional right to defer settlement of the entitlement until the employee has completed the requisite years of service.

This non-current LSL liability is measured at present value.

(p) Leases

Finance leases

At 30 June 2017 YPRL had no finance leases

Operating leases

Lease payments for operating leases are required by the accounting standard to be recognised on a straight line basis.

(q) Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Tax Office. In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense. Receivables and payables in the balance sheet are shown inclusive of GST.

Cash flows are presented in the Statement of Cash flows on a gross basis, except for the GST component of investing and financing activities, which are disclosed as operating cash flows.

(r) Contingent assets and contingent liabilities and commitments

Contingent assets and contingent liabilities are not recognised in the Balance Sheet, but are disclosed by way of a note and, if quantifiable, are measured at nominal value. Contingent assets and liabilities are presented inclusive of GST receivable or payable respectively.

Commitments are not recognised in the Balance Sheet. Commitments are disclosed at their nominal value by way of note (refer Note 20 and 21).

Note 2 (a) Budget Comparison – Income Statement

The budget comparison notes compare YPRL's financial plan, expressed through its annual budget, with actual performance. The Local Government (*Planning and Reporting*) Regulations 2014 requires explanation of any material variances. YPRL has adopted a materiality threshold of \$10,000 where further explanation is warranted. Explanations have not been provided

for variations below the materiality threshold unless the variance is considered to be material because of its nature.

The budget figures detailed below are those adopted by YPRL on 15 June 2016. The Budget was based on assumptions that were relevant at the time of adoption of the Budget. YPRL sets guidelines and parameters for revenue and expense targets in this budget in order to meet its planning and

financial performance targets for both the short and long-term. The budget did not reflect any changes to equity resulting from asset revaluations, as their impacts were not considered predictable.

These notes are prepared to meet the requirements of the *Local Government Act 1989* and the *Local Government (Planning and Reporting) Regulations 2014*.

Income Statement

	Budget 2016/17 \$	Actuals 2016/17 \$	Variance \$	Variance Reference
Income				
Contributions to Regional Library Service – Member Councils'	12,095,384	12,095,384	0	
Contributions to Regional Library Service – State Government	2,249,957	2,269,749	19,792	1
Grants	169,800	192,431	22,631	2
Other Contributions	0	33,446	33,446	3
Library Fees	350,880	337,669	(13,211)	4
Interest	110,000	93,767	(16,233)	5
Other	158,082	147,168	(10,914)	6
Total Income	15,134,103	15,169,614	35,512	
Expenses				
Employee Costs	8,968,767	8,821,671	147,096	7
Library Support Centre Lease Costs	131,070	89,206	41,864	8
Depreciation	1,700,000	1,973,322	(273,322)	9
Administration Costs	416,944	367,388	49,556	10
Branch Costs	927,152	761,910	165,242	11
Computer Resources	1,067,294	989,414	77,880	12
Collection Non Capital	952,307	929,716	22,591	13
Other Expenses	584,792	863,992	(279,200)	14
Total Expenses	14,748,326	14,796,619	(48,293)	
Surplus for the year	385,776	372,995	(12,781)	

Notes to Financial Statements

For the Year Ended 30 June 2017

Note 2 (a) Budget Comparison – Income Statement

Variance Reference

1 Minor additional State Government funding received than budgeted.

2 Specific 'one off' Government Grants are unknown when the budget is determined.

Budgeted Grants were:
Local Priorities (Budget \$113K Actual \$115K – Variance \$2K)
and Premiers Reading Fund (Budget \$54K Actual \$55K – Variance \$1K).

An unbudgeted Grant of \$11K was received for the Strengthening Communities Program (Refer Notes 4 (a); (b) and (c) for additional information regarding YPRL's Grants).

3 Other Contributions are unknown when the budget is determined Unbudgeted Contributions were received for: Reading Rover \$15K; INELI Oceania \$4K and \$18K for various 'one off' specific contributions (Refer Note 5 for additional information regarding YPRL's Other Contributions).

4 Library fees fluctuate from year to year dependent upon photocopy usage and the number of fines.

5 Lower interest rates.

6 Higher Thomastown Community Room Rental (\$14K).

7 Lower salaries due to unfilled budgeted positions \$224K and higher net leave provisions \$28K.

8 Budgeted for new LSS office accomodation not implemented.

9 Higher depreciation than budgeted due changed depreciation calculation method.

10 Savings in Branch Courier; Telemessaging; Photocopy and Document Copy; Library and Office Supplies.

11 Savings in Gas and Electricity plus \$16K in Capitalisation of Furniture and Equipment.

12 Savings in Systems Communications and Software Maintenance charges.

13 Higher Supplier Processing cost \$15K and higher Online Reference Service \$12K partially offset by minor other savings.

14 Higher Legal and Consulting due to the the organisation wide health check review \$123K, higher Training and Development cost \$81K and higher Brochure cost \$23K and unbudgeted Specific Grant and Contribution expenditure \$44K.

Note 2 (b) Budget Comparison – Capital

Capital Works

	Budget 2016/17 \$	Actuals 2016/17 \$	Variance \$	Variance Reference
Collections – Bookstock	1,849,977	1,839,986	9,991	
Plant and Equipment	115,800	162,074	(46,274)	1
Total Capital Works	1,965,777	2,002,060	(36,283)	

Represented By:

Renewal	1,965,777	2,002,060	(36,283)
Upgrade	0	0	0
Expansion	0	0	0
New Assets	0	0	0
Total Capital Works	1,965,777	2,002,060	(36,283)

Variance Reference

1 Plant and Equipment capitalisation not known when the budget is determined. Capitalisation is dependant on expenditure reaching asset threshold levels.

Note 3 (a) Contributions to Regional Library Service

The following Member Council contributions were received during the year.

	2017 \$	2016 \$
Shire of Nillumbik	2,690,044	2,499,172
City of Banyule	4,559,352	4,395,000
City of Whittlesea	4,845,988	4,934,064
	12,095,384	11,828,236

Note 3 (b) Aggregate Contributions of Member Councils

The percentage aggregate contributions of Member Councils making up the Yarra Plenty Regional Library Service is as follows:

	2017 %	2016 %
Shire of Nillumbik	20.95%	20.86%
City of Banyule	41.71%	42.01%
City of Whittlesea	37.34%	37.13%
	100.00%	100.00%

Notes to Financial Statements

For the Year Ended 30 June 2017

Note 4 (a) Grants

	2017 \$	2016 \$
Grants were received in respect of the following:		
Operating Grants		
Recurrent State Government		
State Library Grant (refer Note 4 (b))	2,269,749	2,199,957
Local Priorities Grant	119,460	115,788
Total Recurrent Operating Grants	2,389,209	2,315,745
Non recurrent Commonwealth Grants		
Victoria Tech Savvy Seniors Grant	16,000	0
Strengthening Communities Grant	0	11,214
Total Non-Recurrent Commonwealth Grants	16,000	11,214
Non recurrent State Grants		
Writing The War Grant	900	0
Premiers Reading Fund	56,071	55,557
Total Non-Recurrent State Grants	56,971	55,557
Total non recurrent grants	72,971	66,771
Total Grants	2,462,180	2,382,516
Summary of Grants		
State Library Grant (refer Note 4 (b))	2,269,749	2,199,957
Other Grants	192,431	182,559
Total Grants	2,462,180	2,382,516
Funding Source:		
Commonwealth funded grants	16,000	11,214
State funded grants	2,446,180	2,371,302
Total Grants	2,462,180	2,382,516

Note 4 (b) The State Library Grant was apportioned on the following basis:

	2017 \$	2016 \$
As per Regional Library Agreement:		
Shire of Nillumbik	391,591	534,044
City of Banyule	746,096	893,102
City of Whittlesea	1,132,062	772,811
	2,269,749	2,199,957

Note 4 (c) Grants recognised as revenue during the year that were obtained

	2017 \$	2016 \$
Grants recognised as revenue during the year that were obtained on condition that they be expended in a specific manner that had not occurred at balance date were:		
Premier's Reading Grant	0	5,034
ANZAC Centenary grant	0	11,804
See Note 10 Restricted Assets (Cash)	0	16,838

Grants recognised as revenue in prior years and were expended during the current year in the manner specified by the grantor were:

Premier's Reading Grant	5,034	6,181
ANZAC Centenary grant	11,804	9,005
	16,838	15,186
Net increase / (decrease) in restricted assets resulting from grant revenues for the year	(16,838)	1,653

Notes to Financial Statements

For the Year Ended 30 June 2017

Note 5 Other Contributions

	2017 \$	2016 \$
Monetary :		
Reading Rover	0	15,000
INELI Oceania	0	4,351
Toy Library Lalor	5,400	0
Book Club Contributions	6,736	0
Sensitive Santa Grant	9,420	0
Various	11,890	18,859
Total Monetary Contributions	33,446	38,210

Monetary Contributions recognised as revenue that were obtained on condition that they be expended in a specific manner that had not occurred at balance date were:

Sensitive Santa Grant	4,880	0
Banyule Study Coach Grant	2,850	0
Whittlesea Family Violence Project	2,708	0
Various	2,000	4,610
Total	12,438	4,610

See Note 10 Restricted Assets (Cash)

Note 6 Other Revenue

	2017 \$	2016 \$
Fundraising	11,885	15,333
Murrundindi Computer Rental	62,500	62,500
Miscellaneous	72,783	86,465
	147,168	164,298

Note 7 (a) Employee Costs

	2017 \$	2016 \$
The following items are included as employee costs:		
Salaries	7,837,082	7,697,033
Superannuation (see Note 7 (b))	736,680	741,283
Workcover Levy	39,618	37,028
Annual Leave/Long Service Leave Provision	208,291	335,760
	8,821,671	8,811,104

Note 7 (b) Superannuation contributions

Contributions by YPRL (excluding any unfunded liability payments) to the above superannuation plans for the financial year ended 30 June 2017 are detailed below:

Scheme	Type of scheme	Rate	2017 \$'000	2016 \$'000
Vision Super	Defined benefits	9.5%	180	192
Vision Super	Accumulation	9.5%	556	549
Total Employer Contributions			736	741

Defined Benefit Fund:

Employer Contributions payable at the reporting date for the Defined Benefits Fund (Vision Super) Nil.

Accumulation Funds:

There were no Employer Contributions payable at the reporting date for any other accumulation funds

Refer to Note 22 for further information relating to YPRL's superannuation obligations

Note 8 Depreciation Expense

Depreciation expense for the year was charged in respect of:

	2017 \$	2016 \$
Plant and equipment and motor vehicles	210,365	191,025
Library books and audio visuals	1,762,957	1,484,269
	1,973,322	1,675,294

Note 9 Other Expenses

	2017 \$	2016 \$
Document copy	93,492	75,710
Transport costs	14,338	5,859
Community engagement *	263,817	307,756
Organisation development **	380,479	173,266
Grant expenditure	100,911	250,321
Audit fees (refer Note 27)	10,955	22,108
	863,992	835,020

* Community engagement provides for various community programs, marketing and promotional materials

** Organisation development provides for recruitment, training and organisational development activities

Notes to Financial Statements

For the Year Ended 30 June 2017

Note 10 Cash and Cash Equivalent Assets

	2017 \$	2016 \$
Cash on Hand and at Bank	1,764,849	393,715
Interest bearing deposits – Current	2,079,657	3,051,008
	3,844,506	3,444,723

Restricted Cash

YPRL's cash and cash equivalents are subject to a number external restrictions that limit amounts available for discretionary use. These include:

Unspent Government Grants (refer Note 4)	0	16,838
Unspent Monetary Contributions (refer Note 5)	12,438	4,610
Trust Deposits (refer Note 15)	2,604	2,604
	15,042	24,052

Intended Allocations

Although not externally restricted the following amounts have been allocated for specific purposes by YPRL:

Long Service Leave	1,359,792	1,363,527
Asset Replacement Funds	1,450,500	1,350,500
	2,810,292	2,714,027

Users of the financial report should refer to Note 21 for details of existing library commitments

Note 11 Financial Assets

	2017 \$	2016 \$
Interest bearing deposits	1,023,734	999,471

This Interest bearing term deposit relates to a term deposit with a maturity of more than 90 days.

Note 12 Trade and Other Receivables

	2017 \$	2016 \$
Current		
Statutory	0	0
Non-Statutory	19,060	172,303
	19,060	172,303

Ageing of Receivables

At balance date other debtors representing financial assets were past due but not impaired.
The ageing of the Library's receivables (excluding statutory receivables) was:

Current	18,860	169,797
Past due by 30 days	200	2,506
	19,060	172,303

Note 13 Other Assets

	2017 \$	2016 \$
Prepayments	28,664	3,524

Notes to Financial Statements

For the Year Ended 30 June 2017

Note 14 Bookstock (Collection); Plant and Equipment

Movement in the carrying amounts for each class of property, plant and equipment between the beginning and the end of the financial year.

2017	Bookstock \$	Plant and Equipment \$	Total \$
At Fair Value 1 July 2016	7,190,970	2,867,989	10,058,959
Accumulated Depreciation 1 July 2016	(3,023,132)	(1,779,423)	(4,802,555)
	4,167,838	1,088,566	5,256,404
Movements in Fair Value			
Aquisition of assets at fair value	1,839,986	162,074	2,002,060
Fair value of assets disposed	(1,865,851)	0	(1,865,851)
	(25,865)	162,074	136,209
Movements in accumulated depreciation			
Depreciation Expense	(1,762,957)	(210,365)	(1,973,322)
Accumulated depreciation of assets disposed	1,865,851	0	1,865,851
	102,894	(210,365)	(107,471)
At fair value 30 June 2017	7,165,105	3,030,063	10,195,168
Accumulated depreciation at 30 June 2017	(2,920,239)	(1,989,787)	(4,910,026)
Carrying amount at 30 June 2017	4,244,866	1,040,276	5,285,142

Note 14 Bookstock (Collection); Plant and Equipment (continued)

2016	Bookstock \$	Plant and Equipment \$	Total \$
At Fair Value 1 July 2015	7,324,698	2,861,592	10,186,290
Accumulated Depreciation 1 July 2015	(3,504,158)	(1,658,650)	(5,162,808)
	3,820,540	1,202,942	5,023,482
Movements in Fair Value			
Aquisition of assets at fair value	1,831,567	76,649	1,908,216
Fair value of assets disposed	(1,965,295)	(70,252)	(2,035,547)
	(133,728)	6,397	(127,331)
Movements in accumulated depreciation			
Depreciation Expense	(1,484,269)	(191,025)	(1,675,294)
Accumulated depreciation of assets disposed	1,965,295	70,252	2,035,547
	481,026	(120,773)	360,253
At fair value 30 June 2016	7,190,970	2,867,989	10,058,959
Accumulated depreciation at 30 June 2016	(3,023,132)	(1,779,423)	(4,802,555)
Carrying amount at 30 June 2016	4,167,838	1,088,566	5,256,404

Note 15 Trade and Other Payables

	2017 \$	2016 \$
<u>Current</u>		
Payables and Accruals	531,609	600,570
Trust Deposits	2,604	2,604
Net GST	178,457	164,931
	712,670	768,105

Notes to Financial Statements

For the Year Ended 30 June 2017

Note 16 Employee Provisions

	Annual Leave	Long Service Leave	Total
	\$	\$	\$
2017			
Balance at beginning of financial year	648,710	1,410,880	2,059,589
Additional provisions	542,451	143,028	685,480
Amounts Used	(548,705)	(129,653)	(678,358)
Balance at the end of the financial year	642,456	1,424,255	2,066,711

2016			
Balance at beginning of financial year	597,883	1,286,198	1,884,081
Additional provisions	552,358	284,934	837,292
Amounts Used	(501,531)	(160,252)	(661,783)
Balance at the end of the financial year	648,710	1,410,880	2,059,589

Current provisions expected to be wholly settled within 12 months

	2017	2016
	\$	\$
Annual Leave	513,060	547,172
Long Service Leave	336,173	374,009
	849,233	921,181

Current provisions expected to be wholly settled after 12 months

Annual Leave	129,396	101,538
Long Service Leave	1,023,619	989,518
	1,153,015	1,091,056

Total current provisions	2,002,248	2,012,237
--------------------------	-----------	-----------

Non Current

Long Service Leave	64,463	47,353
Total non current provisions	64,463	47,353

Total aggregate carrying amount of employee provisions	2,066,711	2,059,590
---	------------------	------------------

The following assumptions were adopted in measuring the present value of employee provisions:

Weighted average increase in employee costs	3%	3%
Weighted average discount rates	2.2%	1.7%
Weighted average settlement period	14 years	14 years

Note 17 Related party disclosures

(i) Related Parties

Parent entities

City of Whittlesea
Banyule City Council
Nillumbik Shire Council

(ii) Key Management Personnel

Details of persons holding the position of key management personnel, at any time during the year are:

2017
No.

Board Members

Mary Lalios (City of Whittlesea) – Resigned 20 October 2016, Reappointed 15 December 2016
Christine Stow (City of Whittlesea) – Resigned 20 October 2016
Alahna Desiato (City of Whittlesea) – Appointed 15 December 2016
Jenny Mulholland (Banyule City Council) – Resigned 20 October 2016
Steven Briffa (Banyule City Council) – Resigned 20 October 2016
Tom Melican (Banyule City Council) – Appointed 15 December 2016
Mark Di Pasquale (Banyule City Council) – Appointed 15 December 2016
Helen Coleman (Nillumbik Shire Council) – Resigned 20 October 2016
Ken King (Nillumbik Shire Council) – Resigned 20 October 2016
Peter Clarke (Nillumbik Shire Council) – Appointed 15 December 2016
Karen Egan (Nillumbik Shire Council) – Appointed 15 December 2016

Council Delegates

Russell Hopkins Appointed 24 October 2016, Resigned 15 December 2016
Allison Beckwith Appointed 24 October 2016, Resigned 15 December 2016
Pauline Gordon Appointed 24 October 2016, Resigned 15 December 2016

Total Number of Board members	14
Chief Executive Officer – Di Shaw	1
Executive Manager – Infrastructure & Innovation – Alan Butters	1
Executive Manager – People & Culture – Kate Karrasch	1
Executive Manager – Knowledge & Information – Anita Catoggio	1
Total Key Management Personnel	18

Notes to Financial Statements

For the Year Ended 30 June 2017

Note 17 Related party disclosures (continued)

(iii) Remuneration of Key Management Personnel 2017 \$

Total remuneration of key management personnel was as follows:

Short-term benefits	587,694
Long-term benefits	9,564
Post employment benefits	–
Total	597,258

The numbers of key management personnel whose total remuneration from the YPRL, fall within the following bands:

	2017 No.
NIL	14
\$50,001 – \$60,000	1
\$70,001 – \$80,000	1
\$130,001 – \$140,000	1
\$210,001 – \$220,000	1
	18

(iv) Transactions with related parties

During the period the Library entered into the following transactions (Excl GST) with related parties.

Rental for the premises paid to City of Whittlesea	89,206
Fuel and motor vehicle repairs paid to City of Whittlesea	21,930
Other minor expenses paid to City of Whittlesea	897
Vehicle running cost paid to Banyule City Council	5,650
Room hire paid to Nillumbuk Shire Council	302
Community Room hire received from City of Whittlesea	3,757
Contribution towards Thomastown Library Refurbishment received from City of Whittlesea	134,052
Contribution towards library programs received from City of Whittlesea	3,875
Council Library Contribution received from City of Whittlesea	4,845,988
Lalor Community Room contribution received from City of Whittlesea	12,000
Lalor Toy Library contribution received from City of Whittlesea	5,400
Council Library Contribution received from Banyule City Council	4,559,352
Contribution towards library programs received from Banyule City Council	6,590
Contribution towards Rosanna Library shelving received from Banyule City Council	10,000
Council Library Contribution received from Nillumbuk Shire Council	2,690,044
Contribution towards Diamond Valley Library furniture received from Nillumbuk Shire Council	10,000
Contribution towards library programs received from Nillumbuk Shire Council	2,000
	12,399,844

(v) Outstanding balances with related parties

Vehicle running cost owed to Banyule City Council	1,231
Fuel supplies owed to City of Whittlesea	3,416
	4,647

(vi) Loans to/from related parties

There are no outstanding loans to/from related parties

(vii) Commitments to/from related parties

There are no outstanding commitments to/from related parties

Note 18 Reconciliation of Cash Flows from Operating Activities to Surplus

	2017 \$	2016 \$
Net Result For the Reporting Period - Surplus	372,995	437,889
Cash flows in operating surplus attributable to non-operating activities :		
Depreciation	1,973,322	1,675,294
Changes in assets and liabilities :		
(Increase)/Decrease in prepayments	(25,140)	2,521
(Increase)/Decrease in receivables	153,244	(3,524)
Increase/(Decrease) in payables	(55,435)	74,352
Increase/(Decrease) in provision for employee entitlements	7,122	175,508
Net cash provided by operating activities	2,426,108	2,362,040

Note 19 Reconciliation of Cash and cash equivalents

Cash at Bank	1,763,529	392,395
Cash on hand	1,320	1,320
Interest Bearing Deposits	2,079,657	3,051,008
	3,844,506	3,444,723

Users of the financial report should refer to Note 10 for details of restrictions on cash and Note 21 for details of existing library commitments

Notes to Financial Statements

For the Year Ended 30 June 2017

Note 20 Operating Lease Commitments

	2017 \$	2016 \$
Motor Vehicles		
Payable:		
–Not later than one year	7,704	10,272
–Greater than one year but not later than five years	0	17,976
	7,704	28,248

Term of the Lease: Commencing on March 2015 and ending March 2018

Library Support Services Accommodation Rental

Payable:		
–Not later than one year	63,750	40,000
–Greater than one year but not later than five years	0	0
	63,750	40,000

Term of the Lease: Commencing September 2017 and ending September 2018

Photocopier Lease

Payable:		
–Not later than one year	33,636	0
–Greater than one year but not later than five years	64,469	0
	98,105	0

Note: The current lease is on a month by month basis

Computer Lease

Payable:		
–Not later than one year	167,006	213,850
–Greater than one year but not later than five years	93,298	214,914
	260,304	428,764

Term of the Leases: Commencing October 2011 and ending September 2020

Note 21 Commitments for Expenditure

Capital and other expenditure commitments contracted for as at the reporting date and which have not been recognised as liabilities in the balance sheet are as follows :

Bookstock	158,092	168,629
Courier and Cleaning Contract Expenditure	363,129	789,469
	521,221	958,098

The periods expected to elapse from the reporting date to the expected date of payment are as follows :

–Not later than one year	521,221	594,969
–Greater than one year but not later than five years	0	363,129
	521,221	958,098

Note 22 Superannuation

YPRL makes the majority of its employer superannuation contributions in respect of its employees to the Local Authorities Superannuation Fund (the Fund). This Fund has two categories of membership, accumulation and defined benefit, each of which is funded differently. Obligations for contributions to the Fund are recognised as an expense in the Comprehensive Income Statement when they are made or due.

Accumulation

The Fund's accumulation categories, Vision MySuper; Vision Super Saver, receives both employer and employee contributions on a progressive basis. Employer contributions are normally based on a fixed percentage of employee earnings (for the year ended 30 June 2017, this was 9.5% as required under Superannuation Guarantee legislation (for 2015/16, this was 9.5%)).

Defined Benefit

YPRL does not use defined benefit accounting for its defined benefit obligations under the Fund's Defined Benefit category. This is because the Fund's Defined Benefit category is a pooled multi-employer sponsored plan.

There is no proportional split of the defined benefit liabilities, assets or costs between the participating employers as the defined benefit obligation is a floating obligation between the participating employers and the only time that the aggregate obligation is allocated to specific employers is when a call is made. As a result, the level of participation of YPRL in the Fund cannot be measured as a percentage compared with other participating employers. Therefore, the Actuary is unable to allocate benefit liabilities, assets and costs between employers for the purposes of AASB 119.

Funding arrangements

YPRL makes employer contributions to the defined benefit category of the Fund at rates determined by the Trustee on the advice of the Fund's Actuary.

As at 30 June 2016, an interim actuarial investigation was held as the Fund provides lifetime pensions in the Defined benefits Category.

The vested benefit index (VBI) of the Defined Benefit category of which YPRL is a contributing employer was 105.8%. To determine the VBI, the fund Actuary used the following long-term assumptions:

Net investment returns	7% pa
Salary information	4.25% pa
Price inflation (CPI)	2.75% pa.

Vision Super has advised that the estimated VBI at the June 2016 quarter end was 102.00%

The VBI is to be used as the primary funding indicator. Because the VBI was above 100%, the actuarial investigation determined the defined benefit category was in a satisfactory financial position and that no change was necessary to the defined benefit category's funding arrangements from prior years.

Employer contributions

Regular contributions

On the basis of the results of the 2016 interim actuarial investigation conducted by YPRL makes employer contributions to the Funds' Defined Benefit category at rates determined by the Fund's Trustee. For the year ended 30 June 2017, this rate was 9.5% of members' salaries (9.5% in 2015/2016).

This rate will increase in line with any increase to the Superannuation Guarantee (SG) contribution rate. In addition, YRL reimburses the Fund to cover the excess of the benefits paid as a consequence of retrenchment above the funded resignation or retirement benefit.

Funding calls

If the defined benefit category is in an unsatisfactory financial position at actuarial investigation or the defined benefit category's VBI is below its shortfall limit at any time other than the date of the actuarial investigation, the defined benefit category has a shortfall for the purposes of SPS 160 and the Fund is required to put a plan in place so that the shortfall is fully funded within three years of the shortfall occurring. The Fund monitors its VBI on a quarterly basis and the Fund has set its shortfall limit at 97%.

In the event that the Fund Actuary determines that there is a shortfall based on the above requirement, the Fund's participating employers, including YPRL, are required to make an employer contribution to cover the shortfall.

Using the agreed methodology, the shortfall amount is apportioned between the participating employers based on the pre-1 July 1993 and post-30 June 1993 service liabilities of the Fund's defined benefit category, together with the employer's payroll at 30 June 1993 and at the date the shortfall has been calculated.

Due to the nature of the contractual obligations between the participating employers and the Fund, and that the Fund includes lifetime pensioners and their reversionary beneficiaries, it is unlikely that the Fund will be wound up.

If there is a surplus in the Fund, the surplus cannot be returned to the participating employers.

In the event that a participating employer is wound-up, the defined benefit obligations of that employer will be transferred to that employer's successor.

2016 Interim actuarial investigation surplus amounts

The Fund's latest actuarial investigation as at 30 June 2016 identified the following in the defined benefit category of which YPRL is a contributing employer:

A VBI surplus of \$40.3 million; and

A total service liability surplus of \$156 million.

The VBI surplus means that the market value of the fund's assets supporting the defined benefit obligations exceed the vested benefits that the defined benefit members would have been entitled to if they had all exited on 30 June 2016.

The total service liability surplus means that the current value of the assets in the Fund's defined benefit category plus expected future contributions exceeds the value of expected future benefits and expenses.

YPRL was notified of the 30 June 2016 VBI during August 2016.

Notes to Financial Statements

For the Year Ended 30 June 2017

Note 22 Superannuation (continued)

2017 Full triennial actuarial investigation

A full actuarial investigation is being conducted for the Fund's position as at 30 June 2017. It is anticipated that this actuarial investigation will be completed in December 2017.

Future Superannuation Contributions

The expected contributions to be paid to the defined benefit category of Vision Super for the year ending 30 June 2018 is estimated at \$184,000

Note 23 Contingent liabilities and contingent assets

Contingent liabilities

YPRL has obligations under a defined benefit superannuation scheme that may result in the need to make additional contributions to the scheme to ensure that the liabilities of the fund are covered by the assets of the fund. As a result of the volatility in financial markets the likelihood of making such contributions in future periods exists. At this point in time it is not known if additional contributions will be required, their timing or potential amount.

Contingent Assets

YPRL has no known contingent assets as at 30 June 2017

Note 24 Financing Facilities

The Yarra Plenty Regional Library Service does not have any credit standby arrangements or unused loan facilities.

The Yarra Plenty Regional Library Service does have credit card facilities with an unused credit limit of \$35,000 at 30 June 2017

Note 25 Relevant Financial Ratios

(a) Working Capital

To assess the corporation's ability to meet current commitments

	2017 \$ 000's		2016 \$ 000's		2015 \$ 000's	
	4,916	1.81	4,620	1.66	4,165	1.64
Current Assets/Current Liabilities	2,715		2,780		2,547	

(b) Investment Gap

To assess Library's capital expenditure against depreciation

	2,002	1.01	1,908	1.14	2,155	1.33
Capital Spend/Depreciation	1,973		1,675		1,619	

Note 26 Financial Instruments

(a) Objectives and policies

The Library's principal financial instruments comprise cash assets, term deposits, other financial assets; receivables (excluding statutory receivables), payables (excluding statutory payables) and bank borrowings. Details of the significant accounting policies and methods adopted, including the criteria for recognition, the basis of measurement and the basis on which income and expenses are recognised, in respect of each class of financial asset, financial liability and equity instrument is disclosed in Note 1 of the financial statements.

Risk management is carried out by senior management under policies approved by the Library Board. These policies include identification and analysis of the risk exposure to the Library and appropriate procedures, controls and risk minimisation.

(b) Market risk

Market risk is the risk that the fair value or future cash flows of our financial instruments will fluctuate because of changes in market prices. The Library's exposures to market risk is primarily through interest rate risk with only insignificant exposure to other price risks and no exposure to foreign currency risk.

Interest rate risk

Interest rate risk refers to the risk that the value of a financial instrument or cash flows associated with the instrument will fluctuate due to changes in market interest rates. Our interest rate liability risk arises primarily from other financial investments which exposes us to fair value interest rate risk. The Library does not have any borrowings. Cash flow interest rate risk is the risk that the future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The Library has exposure to cash flow interest rate risk through its cash and deposits that are at floating rate.

Investment of surplus funds is made with approved financial institutions under the Local Government Act 1989. We manage interest rate risk by adopting an investment policy that ensures:

- diversification of investment product,
- monitoring of return on investment,
- benchmarking of returns and comparison with budget.

There has been no significant change in the Library's exposure, or its objectives, policies and processes for managing interest rate risk or the methods used to measure this risk from the previous reporting period.

Interest rate movements have not been sufficiently significant during the year to have an impact on the Library's year end result.

(c) Credit risk

Credit risk is the risk that a contracting entity will not complete its obligations under a financial instrument and cause us to make a financial loss. We have exposure to credit risk on some financial assets included in our balance sheet. To help manage this risk:

- we have a policy for establishing credit limits for the entities we deal with;
- we may require collateral where appropriate; and
- we only invest surplus funds with financial institutions which have a recognised credit rating specified in our investment policy.

Receivables consist of a small number of customers, primarily the contributing Member Councils.

There are no material financial assets which are individually determined to be impaired.

The Library has no contingent liabilities (Refer Note 23)

The maximum exposure to credit risk at the reporting date to recognised financial assets is the carrying amount, net of any provisions for impairment of those assets, as disclosed in the balance sheet and notes to the financial statements. The Library does not hold any collateral.

(d) Liquidity risk

Liquidity risk includes the risk that, as a result of our operational liquidity requirements or we will not have sufficient funds to settle a transaction when required, we will be forced to sell a financial asset at below value or may be unable to settle or recover a financial asset.

To help reduce these risks the Library:

- have a liquidity policy which targets a minimum and average level of cash and cash equivalents to be maintained;
- have readily accessible standby facilities and other funding arrangements in place;
- have a liquidity portfolio structure that requires surplus funds to be invested within various bands of liquid instruments; and
- monitor budget to actual performance on a regular basis.

There has been no significant change in the Library's exposure, or its objectives, policies and processes for managing

liquidity risk or the methods used to measure this risk from the previous reporting period.

With the exception of borrowings, all financial liabilities are expected to be settled within normal terms of trade.

Unless otherwise stated, the carrying amounts of financial instruments reflect their fair value

(e) Fair value

Unless otherwise stated, the carrying amount of financial instruments reflect their fair value

Fair value hierarchy

YPRL's financial assets and liabilities are not valued in accordance with the fair value hierarchy. YPRL's financial assets and liabilities are measured at amortised cost.

(f) Sensitivity disclosure analysis

Taking into account past performance, future expectations, economic forecasts, and management's knowledge and experience of the financial markets, YPRL believes the following movements are 'reasonably possible' over the next 12 months:

- A parallel shift of + 1% and -1% in market interest rates (AUD) from year-end rates of 2.7%.

These movements will not have a material impact on the valuation of YPRL's financial assets and liabilities, nor will they have a material impact on the results of YPRL's operations.

Note 27 Auditor's Remuneration

	2017 \$	2016 \$
Audit fee to conduct external audit	8,700	8,200
Internal Audit Fees	2,255	13,908
	10,955	22,108

Note 28 Events Occurring After Balance Date

There have been no events occurring subsequent to balance date.

Certification of Financial Statements

In my opinion the accompanying Financial Statements have been prepared in accordance with the Local Government Act 1989, and the Local Government (Planning and Reporting) Regulations 2014, Australian Accounting Standards and other mandatory professional reporting requirements.



Keith W Grant
Principal Accounting Officer

Dated : 15 September 2017
South Morang

In our opinion the accompanying Financial Statements present fairly the financial transactions of the Yarra Plenty Regional Library Corporation for the year ended 30 June 2017 and the financial position of the Library as of that date.

As at the date of signing, we are not aware of any circumstances which would render any particulars in the Financial Statements to be misleading or inaccurate.

We have been authorised by the Library Board on 17 August 2017 to certify the Financial Statements in their final form.



Councillor: Tom Melican

Dated : 15th September 2017
South Morang



Councillor: Mary Lalios

Dated : 15 September 2017
South Morang



Di Shaw
Chief Executive Officer

Dated : 15th September 2017
South Morang

Independent Auditor's Report

To the Board Members of Yarra Plenty Regional Library Corporation

Opinion	<p>I have audited the financial report of Yarra Plenty Regional Library Corporation (the corporation) which comprises the:</p> <ul style="list-style-type: none"> • balance sheet as at 30 June 2017 • comprehensive income statement for the year then ended • statement of changes in equity for the year then ended • cash flow statement for the year then ended • notes to the financial statements, including a summary of significant accounting policies • certification of the financial statements. <p>In my opinion the financial report presents fairly, in all material respects, the financial position of the corporation as at 30 June 2017 and their financial performance and cash flows for the year then ended in accordance with the financial reporting requirements of Part 6 of the <i>Local Government Act 1989</i> and applicable Australian Accounting Standards.</p>
Basis for Opinion	<p>I have conducted my audit in accordance with the <i>Audit Act 1994</i> which incorporates the Australian Auditing Standards. My responsibilities under the Act are further described in the <i>Auditor's Responsibilities for the Audit of the Financial Report</i> section of my report.</p> <p>My independence is established by the <i>Constitution Act 1975</i>. My staff and I are independent of the corporation in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 <i>Code of Ethics for Professional Accountants</i> (the Code) that are relevant to my audit of the financial report in Australia. My staff and I have also fulfilled our other ethical responsibilities in accordance with the Code.</p> <p>I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.</p>
Board Members' responsibilities for the financial report	<p>The Board Members of the corporation are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and the <i>Local Government Act 1989</i>, and for such internal control as the Board Members determine is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.</p> <p>In preparing the financial report, the Board Members are responsible for assessing the corporation's ability to continue as a going concern, and using the going concern basis of accounting unless it is inappropriate to do so.</p>

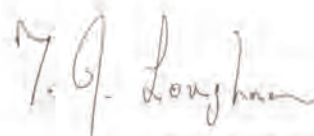
Auditor's responsibilities for the audit of the financial report

As required by the *Audit Act 1994*, my responsibility is to express an opinion on the financial report based on the audit. My objectives for the audit are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the corporation's internal control
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Board Members
- conclude on the appropriateness of the Board Members' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the corporation's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the corporation to cease to continue as a going concern.
- evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with the Board Members regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.



Tim Loughnan

as delegate for the Auditor-General of Victoria

MELBOURNE
21 September 2017

Top Books of 2016–17

Top 10 Adult Fiction Books

- 1 **Robb, J. D**
Echoes in Death
- 2 **Patterson, James**
The Black Book
- 3 **Child, Lee**
Night School: a Jack Reacher Novel
- 4 **Connelly, Michael**
The Wrong Side of Goodbye
- 5 **Fox, Candice**
Crimson Lake
- 6 **Leon, Donna**
Earthly Remains
- 7 **Morrissey, Di**
A Distant Journey
- 8 **Nesbø, Jo**
The Thirst 51
- 9 **Deaver, Jeffery**
The Burial Hour
- 10 **MacBride, Stuart**
A Dark So Deadly

Top 10 eBooks

- 1 **Carroll, Ber**
Worlds Apart
- 2 **Rowling, J. K.**
Harry Potter and the Cursed Child: Parts One and Two: The Official Script Book of the Original West End Production
- 3 **Connelly, Michael**
The Wrong Side of Goodbye
- 4 **Pape, Scott**
Tread Your Own Path: The Barefoot Investor's Step-by-Step Guide to Financial Freedom
- 5 **Benedict, Marie**
The Other Einstein: A Novel
- 6 **Picoult, Jodi**
Small Great Things
- 7 **Cornwell, Patricia**
Chaos
- 8 **Barnes, Jimmy**
Working Class Boy
- 9 **Simsion, Graeme**
The Best of Adam Sharp
- 10 **Beatty, Paul**
The Sellout

Top 10 Junior Fiction Books

- 1 **Griffiths, Andy**
The 78-storey Treehouse
- 2 **Lambert, Jonny**
Tiger Tiger
- 3 **Donaldson, Julia**
What the Ladybird Heard Next
- 4 **Pichon, Liz**
Super Good Skills (almost)
- 5 **Donaldson, Julia**
The Snail and the Whale
- 6 **Donaldson, Julia**
What the Ladybird Heard on Holiday
- 7 **Stilton, Geronimo**
Charge of the Clones
- 8 **Stilton, Thea**
Thea Stilton and the Madagascar Madness
- 9 **Cousins, Lucy**
Maisy's Bus
- 10 **Handford, Martin**
Where's Wally?




For more information


Phone: 9408 7888


Email: ypmail@ypri.vic.gov.au


www.ypri.vic.gov.au


FOLLOW US

 @yarraplentyregionallibrary

 @yprilibrary

 @yarraplentylib

 @yarraplenty

 @yarraplenty



Like to know more?

Banyule

Ivanhoe

255 Upper Heidelberg Road
Ivanhoe 3079

Telephone 9497 5780

Rosanna

72 Turnham Avenue
Rosanna 3084

Telephone 9459 6171

Watsonia

4-6 Ibbottson Street
Watsonia 3087

Telephone 9435 2397

Nillumbik

Diamond Valley

Civic Drive
Greensborough 3088
Telephone 9434 3809

Eltham

Panther Place
Eltham 3095
Telephone 9439 9266

Whittlesea

Lalor

2A May Road
Lalor 3075
Telephone 9465 2353

Mill Park

394 Plenty Road
Mill Park 3082
Telephone 9437 8189

Thomastown

52 Main Street
Thomastown 3074
Telephone 9464 1864

Whittlesea

Whittlesea Community
Activity Centre
57-61 Laurel Street
Whittlesea 3757
Telephone 9716 3028

Regional Service

Home Library Service

Telephone 9088 3425

Outreach Library Service

Telephone 0418 107 724

Mobile Library Service

Telephone 0419 883 159